

SECTION TWO

PART 1 – Community Life

C1: The main facilities in the parish are listed below. How often do you use each of them?

C1.1. Allotments

Area		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	22	4.0	4.8	4.8
	often	14	2.5	3.1	7.9
	sometimes	22	4.0	4.8	12.8
	rarely	6	1.1	1.3	14.1
	very rarely	17	3.1	3.7	17.8
	never	373	67.8	82.2	100.0
	Total	454	82.5	100.0	
	Missing	96	17.5		
	Total	550	100.0		
Badgers Mount	very often	1	.3	.4	.4
	often	2	.7	.8	1.3
	sometimes	1	.3	.4	1.7
	never	234	79.9	98.3	100.0
	Total	238	81.2	100.0	
	Missing	55	18.8		
	Total	293	100.0		
Twitton	never	7	87.5	100.0	100.0
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very often	2	2.2	3.4	3.4
	rarely	2	2.2	3.4	6.8
	very rarely	2	2.2	3.4	10.2
	never	53	57.0	89.8	100.0
	Total	59	63.4	100.0	
	Missing	34	36.6		
	Total	93	100.0		
East Hill	never	50	83.3	100.0	100.0
	Missing	10	16.7		
	Total	60	100.0		

C1.2. Church

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	36	6.5	7.5	7.5
	often	38	6.9	7.9	15.4
	sometimes	100	18.2	20.8	36.2
	rarely	75	13.6	15.6	51.8
	very rarely	112	20.4	23.3	75.1
	never	120	21.8	24.9	100.0
	Total	481	87.5	100.0	
	Missing	69	12.5		
	Total	550	100.0		
Badgers Mount	very often	9	3.1	3.6	3.6
	often	10	3.4	4.0	7.6
	sometimes	40	13.7	16.1	23.7
	rarely	27	9.2	10.8	34.5
	very rarely	46	15.7	18.5	53.0
	never	117	39.9	47.0	100.0
	Total	249	85.0	100.0	
	Missing	44	15.0		
	Total	293	100.0		
Twitton	sometimes	3	37.5	50.0	50.0
	very rarely	1	12.5	16.7	66.7
	never	2	25.0	33.3	100.0
	Total	6	75.0	100.0	
	Missing	2	25.0		
	Total	8	100.0		
Well Hill	very often	3	3.2	4.7	4.7
	often	4	4.3	6.3	10.9
	sometimes	12	12.9	18.8	29.7
	rarely	9	9.7	14.1	43.8
	very rarely	8	8.6	12.5	56.3
	never	28	30.1	43.8	100.0
	Total	64	68.8	100.0	
	Missing	29	31.2		
	Total	93	100.0		
East Hill	very often	1	1.7	2.0	2.0
	often	1	1.7	2.0	3.9
	sometimes	6	10.0	11.8	15.7
	rarely	7	11.7	13.7	29.4
	very rarely	8	13.3	15.7	45.1
	never	28	46.7	54.9	100.0
	Total	51	85.0	100.0	
	Missing	9	15.0		
	Total	60	100.0		

C1.3. Local shop

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	203	36.9	40.9	40.9
	often	171	31.1	34.5	75.4
	sometimes	85	15.5	17.1	92.5
	rarely	9	1.6	1.8	94.4
	very rarely	13	2.4	2.6	97.0
	never	15	2.7	3.0	100.0
	Total	496	90.2	100.0	
	Missing	54	9.8		
	Total	550	100.0		
Badgers Mount	very often	58	19.8	22.7	22.7
	often	110	37.5	43.0	65.6
	sometimes	48	16.4	18.8	84.4
	rarely	17	5.8	6.6	91.0
	very rarely	9	3.1	3.5	94.5
	never	14	4.8	5.5	100.0
	Total	256	87.4	100.0	
	Missing	37	12.6		
	Total	293	100.0		
Twitton	very often	1	12.5	12.5	12.5
	often	2	25.0	25.0	37.5
	sometimes	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	very often	3	3.2	5.5	5.5
	often	2	2.2	3.6	9.1
	sometimes	16	17.2	29.1	38.2
	rarely	5	5.4	9.1	47.3
	very rarely	3	3.2	5.5	52.7
	never	26	28.0	47.3	100.0
	Total	55	59.1	100.0	
	Missing	38	40.9		
	Total	93	100.0		
East Hill	very often	1	1.7	2.0	2.0
	often	7	11.7	14.0	16.0
	sometimes	8	13.3	16.0	32.0
	rarely	5	8.3	10.0	42.0
	very rarely	4	6.7	8.0	50.0
	never	25	41.7	50.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C1.4. Public houses

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	49	8.9	10.1	10.1
	often	50	9.1	10.3	20.3
	sometimes	179	32.5	36.8	57.1
	rarely	54	9.8	11.1	68.2
	very rarely	77	14.0	15.8	84.0
	never	78	14.2	16.0	100.0
	Total	487	88.5	100.0	
	Missing	63	11.5		
	Total	550	100.0		
Badgers Mount	very often	3	1.0	1.2	1.2
	often	15	5.1	6.1	7.3
	sometimes	92	31.4	37.6	44.9
	rarely	29	9.9	11.8	56.7
	very rarely	45	15.4	18.4	75.1
	never	61	20.8	24.9	100.0
	Total	245	83.6	100.0	
	Missing	48	16.4		
	Total	293	100.0		
Twitton	often	2	25.0	28.6	28.6
	sometimes	4	50.0	57.1	85.7
	very rarely	1	12.5	14.3	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very often	8	8.6	12.5	12.5
	often	5	5.4	7.8	20.3
	sometimes	25	26.9	39.1	59.4
	rarely	9	9.7	14.1	73.4
	very rarely	6	6.5	9.4	82.8
	never	11	11.8	17.2	100.0
	Total	64	68.8	100.0	
	Missing	29	31.2		
	Total	93	100.0		
East Hill	very often	2	3.3	3.9	3.9
	often	1	1.7	2.0	5.9
	sometimes	13	21.7	25.5	31.4
	rarely	8	13.3	15.7	47.1
	very rarely	10	16.7	19.6	66.7
	never	17	28.3	33.3	100.0
	Total	51	85.0	100.0	
	Missing	9	15.0		
	Total	60	100.0		

C1.5. Sports facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	16	2.9	3.4	3.4
	often	14	2.5	3.0	6.4
	sometimes	43	7.8	9.1	15.5
	rarely	46	8.4	9.7	25.2
	very rarely	71	12.9	15.0	40.3
	never	282	51.3	59.7	100.0
	Total	472	85.8	100.0	
	Missing	78	14.2		
	Total	550	100.0		
Badgers Mount	very often	4	1.4	1.7	1.7
	often	6	2.0	2.6	4.3
	sometimes	23	7.8	10.0	14.3
	rarely	21	7.2	9.1	23.4
	very rarely	17	5.8	7.4	30.7
	never	160	54.6	69.3	100.0
	Total	231	78.8	100.0	
	Missing	62	21.2		
	Total	293	100.0		
Twitton	rarely	2	25.0	28.6	28.6
	never	5	62.5	71.4	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very often	2	2.2	3.6	3.6
	often	1	1.1	1.8	5.4
	sometimes	3	3.2	5.4	10.7
	rarely	2	2.2	3.6	14.3
	very rarely	3	3.2	5.4	19.6
	never	45	48.4	80.4	100.0
	Total	56	60.2	100.0	
	Missing	37	39.8		
	Total	93	100.0		
East Hill	sometimes	4	6.7	8.0	8.0
	rarely	1	1.7	2.0	10.0
	very rarely	9	15.0	18.0	28.0
	never	36	60.0	72.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C1.6. Public toilets

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	15	2.7	3.2	3.2
	often	5	.9	1.1	4.2
	sometimes	54	9.8	11.4	15.6
	rarely	50	9.1	10.6	26.2
	very rarely	70	12.7	14.8	41.0
	never	279	50.7	59.0	100.0
	Total	473	86.0	100.0	
	Missing	77	14.0		
	Total	550	100.0		
Badgers Mount	very often	1	.3	.4	.4
	often	3	1.0	1.3	1.7
	sometimes	14	4.8	6.0	7.7
	rarely	6	2.0	2.6	10.3
	very rarely	21	7.2	9.0	19.3
	never	188	64.2	80.7	100.0
	Total	233	79.5	100.0	
	Missing	60	20.5		
	Total	293	100.0		
Twitton	sometimes	1	12.5	14.3	14.3
	rarely	1	12.5	14.3	28.6
	never	5	62.5	71.4	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	often	3	3.2	5.2	5.2
	rarely	3	3.2	5.2	10.3
	very rarely	7	7.5	12.1	22.4
	never	45	48.4	77.6	100.0
	Total	58	62.4	100.0	
	Missing	35	37.6		
	Total	93	100.0		
East Hill	sometimes	4	6.7	8.0	8.0
	rarely	1	1.7	2.0	10.0
	very rarely	5	8.3	10.0	20.0
	never	40	66.7	80.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C1.7. Village Hall

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very often	40	7.3	8.1	8.1
	often	75	13.6	15.2	23.4
	sometimes	188	34.2	38.2	61.6
	rarely	56	10.2	11.4	73.0
	very rarely	62	11.3	12.6	85.6
	never	71	12.9	14.4	100.0
	Total	492	89.5	100.0	
	Missing	58	10.5		
	Total	550	100.0		
Badgers Mount	very often	8	2.7	3.1	3.1
	often	30	10.2	11.8	14.9
	sometimes	72	24.6	28.2	43.1
	rarely	37	12.6	14.5	57.6
	very rarely	45	15.4	17.6	75.3
	never	63	21.5	24.7	100.0
	Total	255	87.0	100.0	
	Missing	38	13.0		
	Total	293	100.0		
Twitton	often	1	12.5	14.3	14.3
	rarely	1	12.5	14.3	28.6
	very rarely	2	25.0	28.6	57.1
	never	3	37.5	42.9	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	often	2	2.2	3.3	3.3
	sometimes	10	10.8	16.7	20.0
	rarely	8	8.6	13.3	33.3
	very rarely	13	14.0	21.7	55.0
	never	27	29.0	45.0	100.0
	Total	60	64.5	100.0	
	Missing	33	35.5		
	Total	93	100.0		
East Hill	sometimes	9	15.0	18.0	18.0
	rarely	8	13.3	16.0	34.0
	very rarely	11	18.3	22.0	56.0
	never	22	36.7	44.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2: How much does each of these facilities contribute to your quality of life in the community?

C2.1. Allotments

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	42	7.6	9.1	9.1
	much	48	8.7	10.4	19.5
	somewhat	52	9.5	11.3	30.8
	little	60	10.9	13.0	43.8
	not at all	259	47.1	56.2	100.0
	Total	461	83.8	100.0	
	Missing	89	16.2		
	Total	550	100.0		
Badgers Mount	very much	2	.7	.8	.8
	much	1	.3	.4	1.3
	somewhat	4	1.4	1.7	3.0
	little	11	3.8	4.7	7.6
	not at all	218	74.4	92.4	100.0
	Total	236	80.5	100.0	
	Missing	57	19.5		
	Total	293	100.0		
Twitton	not at all	7	87.5	100.0	100.0
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	much	5	5.4	8.9	8.9
	somewhat	2	2.2	3.6	12.5
	little	4	4.3	7.1	19.6
	not at all	45	48.4	80.4	100.0
	Total	56	60.2	100.0	
	Missing	37	39.8		
	Total	93	100.0		
East Hill	somewhat	1	1.7	2.0	2.0
	little	1	1.7	2.0	4.0
	not at all	48	80.0	96.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2.2. Church

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	82	14.9	17.0	17.0
	much	73	13.3	15.1	32.2
	somewhat	144	26.2	29.9	62.0
	little	92	16.7	19.1	81.1
	not at all	91	16.5	18.9	100.0
	Total	482	87.6	100.0	
	Missing	68	12.4		
	Total	550	100.0		
Badgers Mount	very much	18	6.1	7.3	7.3
	much	15	5.1	6.1	13.4
	somewhat	58	19.8	23.6	37.0
	little	65	22.2	26.4	63.4
	not at all	90	30.7	36.6	100.0
	Total	246	84.0	100.0	
	Missing	47	16.0		
	Total	293	100.0		
Twitton	somewhat	6	75.0	85.7	85.7
	not at all	1	12.5	14.3	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very much	4	4.3	6.6	6.6
	much	7	7.5	11.5	18.0
	somewhat	7	7.5	11.5	29.5
	little	15	16.1	24.6	54.1
	not at all	28	30.1	45.9	100.0
	Total	61	65.6	100.0	
	Missing	32	34.4		
	Total	93	100.0		
East Hill	very much	1	1.7	2.0	2.0
	much	1	1.7	2.0	4.0
	somewhat	7	11.7	14.0	18.0
	little	13	21.7	26.0	44.0
	not at all	28	46.7	56.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2.3. Local shop

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	322	58.5	65.1	65.1
	much	86	15.6	17.4	82.4
	somewhat	55	10.0	11.1	93.5
	little	15	2.7	3.0	96.6
	not at all	17	3.1	3.4	100.0
	Total	495	90.0	100.0	
	Missing	55	10.0		
	Total	550	100.0		
Badgers Mount	very much	122	41.6	48.2	48.2
	much	55	18.8	21.7	70.0
	somewhat	36	12.3	14.2	84.2
	little	19	6.5	7.5	91.7
	not at all	21	7.2	8.3	100.0
	Total	253	86.3	100.0	
	Missing	40	13.7		
	Total	293	100.0		
Twitton	very much	3	37.5	37.5	37.5
	much	2	25.0	25.0	62.5
	somewhat	3	37.5	37.5	100.0
	Total	8	100.0	100.0	
Well Hill	very much	5	5.4	9.1	9.1
	much	4	4.3	7.3	16.4
	somewhat	10	10.8	18.2	34.5
	little	11	11.8	20.0	54.5
	not at all	25	26.9	45.5	100.0
	Total	55	59.1	100.0	
	Missing	38	40.9		
	Total	93	100.0		
East Hill	very much	4	6.7	8.0	8.0
	much	2	3.3	4.0	12.0
	somewhat	11	18.3	22.0	34.0
	little	5	8.3	10.0	44.0
	not at all	28	46.7	56.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2.4. Public houses

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	77	14.0	15.9	15.9
	much	86	15.6	17.8	33.7
	somewhat	162	29.5	33.5	67.1
	little	93	16.9	19.2	86.4
	not at all	66	12.0	13.6	100.0
	Total	484	88.0	100.0	
	Missing	66	12.0		
	Total	550	100.0		
Badgers Mount	very much	13	4.4	5.3	5.3
	much	29	9.9	11.8	17.1
	somewhat	62	21.2	25.3	42.4
	little	66	22.5	26.9	69.4
	not at all	75	25.6	30.6	100.0
	Total	245	83.6	100.0	
	Missing	48	16.4		
	Total	293	100.0		
Twitton	very much	2	25.0	28.6	28.6
	much	2	25.0	28.6	57.1
	somewhat	1	12.5	14.3	71.4
	little	2	25.0	28.6	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very much	8	8.6	12.7	12.7
	much	14	15.1	22.2	34.9
	somewhat	16	17.2	25.4	60.3
	little	12	12.9	19.0	79.4
	not at all	13	14.0	20.6	100.0
	Total	63	67.7	100.0	
	Missing	30	32.3		
	Total	93	100.0		
East Hill	very much	2	3.3	4.0	4.0
	much	4	6.7	8.0	12.0
	somewhat	6	10.0	12.0	24.0
	little	16	26.7	32.0	56.0
	not at all	22	36.7	44.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2.6. Sports facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	28	5.1	6.0	6.0
	much	44	8.0	9.4	15.4
	somewhat	83	15.1	17.7	33.0
	little	122	22.2	26.0	59.1
	not at all	192	34.9	40.9	100.0
	Total	469	85.3	100.0	
	Missing	81	14.7		
	Total	550	100.0		
Badgers Mount	very much	11	3.8	4.7	4.7
	much	20	6.8	8.5	13.2
	somewhat	33	11.3	14.0	27.2
	little	27	9.2	11.5	38.7
	not at all	144	49.1	61.3	100.0
	Total	235	80.2	100.0	
	Missing	58	19.8		
	Total	293	100.0		
Twitton	much	2	25.0	28.6	28.6
	little	2	25.0	28.6	57.1
	not at all	3	37.5	42.9	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very much	3	3.2	5.5	5.5
	much	3	3.2	5.5	10.9
	somewhat	4	4.3	7.3	18.2
	little	4	4.3	7.3	25.5
	not at all	41	44.1	74.5	100.0
	Total	55	59.1	100.0	
	Missing	38	40.9		
	Total	93	100.0		
East Hill	very much	1	1.7	2.0	2.0
	much	5	8.3	10.0	12.0
	somewhat	6	10.0	12.0	24.0
	little	7	11.7	14.0	38.0
	not at all	31	51.7	62.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2.6. Public toilets

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	42	7.6	9.0	9.0
	much	28	5.1	6.0	14.9
	somewhat	99	18.0	21.1	36.0
	little	99	18.0	21.1	57.1
	not at all	201	36.5	42.9	100.0
	Total	469	85.3	100.0	
	Missing	81	14.7		
	Total	550	100.0		
Badgers Mount	very much	3	1.0	1.3	1.3
	much	17	5.8	7.4	8.7
	somewhat	17	5.8	7.4	16.2
	little	21	7.2	9.2	25.3
	not at all	171	58.4	74.7	100.0
	Total	229	78.2	100.0	
	Missing	64	21.8		
	Total	293	100.0		
Twitton	somewhat	2	25.0	28.6	28.6
	little	2	25.0	28.6	57.1
	not at all	3	37.5	42.9	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very much	1	1.1	1.8	1.8
	much	3	3.2	5.4	7.1
	somewhat	1	1.1	1.8	8.9
	little	8	8.6	14.3	23.2
	not at all	43	46.2	76.8	100.0
	Total	56	60.2	100.0	
	Missing	37	39.8		
	Total	93	100.0		
East Hill	somewhat	8	13.3	16.0	16.0
	little	6	10.0	12.0	28.0
	not at all	36	60.0	72.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C2.7. Village Hall

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very much	120	21.8	24.3	24.3
	much	107	19.5	21.7	46.0
	somewhat	138	25.1	28.0	74.0
	little	70	12.7	14.2	88.2
	not at all	58	10.5	11.8	100.0
	Total	493	89.6	100.0	
	Missing	57	10.4		
	Total	550	100.0		
Badgers Mount	very much	40	13.7	16.1	16.1
	much	44	15.0	17.7	33.7
	somewhat	61	20.8	24.5	58.2
	little	52	17.7	20.9	79.1
	not at all	52	17.7	20.9	100.0
	Total	249	85.0	100.0	
	Missing	44	15.0		
	Total	293	100.0		
Twitton	much	2	25.0	28.6	28.6
	somewhat	2	25.0	28.6	57.1
	not at all	3	37.5	42.9	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very much	3	3.2	5.3	5.3
	much	10	10.8	17.5	22.8
	somewhat	5	5.4	8.8	31.6
	little	14	15.1	24.6	56.1
	not at all	25	26.9	43.9	100.0
	Total	57	61.3	100.0	
	Missing	36	38.7		
	Total	93	100.0		
East Hill	very much	1	1.7	2.0	2.0
	somewhat	16	26.7	32.0	34.0
	little	6	10.0	12.0	46.0
	not at all	27	45.0	54.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C3: Could any of these facilities be improved, if so please say which and how.

C3.1. Allotments

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	1	.2	.3	.3
	access for the disabled	8	1.5	2.5	2.8
	services provided	3	.5	.9	3.8
	cleanliness	6	1.1	1.9	5.6
	access by car	4	.7	1.3	6.9
	range of facilities	4	.7	1.3	8.2
	other reasons	23	4.2	7.2	15.4
	no improvement required	270	49.1	84.6	100.0
	Total	319	58.0	100.0	
	Missing	231	42.0		
Total	550	100.0			
Badgers Mount	services provided	6	2.0	5.8	5.8
	other reasons	9	3.1	8.7	14.4
	no improvement required	89	30.4	85.6	100.0
	Total	104	35.5	100.0	
	Missing	189	64.5		
Total	293	100.0			
Twitton	no improvement required	5	62.5	100.0	100.0
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	services provided	2	2.2	5.0	5.0
	no improvement required	38	40.9	95.0	100.0
	Total	40	43.0	100.0	
	Missing	53	57.0		
	Total	93	100.0		
East Hill	services provided	2	3.3	9.1	9.1
	cleanliness	1	1.7	4.5	13.6
	other reasons	1	1.7	4.5	18.2
	no improvement required	18	30.0	81.8	100.0
	Total	22	36.7	100.0	
	Missing	38	63.3		
	Total	60	100.0		

C3.2. Church

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	1	.2	.3	.3
	access for the disabled	24	4.4	7.0	7.3
	services provided	34	6.2	9.9	17.2
	access by car	3	.5	.9	18.0
	range of facilities	60	10.9	17.4	35.5
	other reasons	18	3.3	5.2	40.7
	no improvement required	204	37.1	59.3	100.0
	Total	344	62.5	100.0	
	Missing	206	37.5		
	Total	550	100.0		
Badgers Mount	hours of opening	4	1.4	2.5	2.5
	services provided	3	1.0	1.9	4.5
	access by car	2	.7	1.3	5.7
	range of facilities	6	2.0	3.8	9.6
	other reasons	9	3.1	5.7	15.3
	no improvement required	133	45.4	84.7	100.0
	Total	157	53.6	100.0	
	Missing	136	46.4		
	Total	293	100.0		
Twitton	no improvement required	5	62.5	100.0	100.0
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	services provided	3	3.2	7.3	7.3
	access by car	3	3.2	7.3	14.6
	no improvement required	35	37.6	85.4	100.0
	Total	41	44.1	100.0	
	Missing	52	55.9		
Total	93	100.0			
East Hill	hours of opening	1	1.7	4.0	4.0
	services provided	1	1.7	4.0	8.0
	other reasons	1	1.7	4.0	12.0
	no improvement required	22	36.7	88.0	100.0
	Total	25	41.7	100.0	
	Missing	35	58.3		
Total	60	100.0			

C3.3. Local shop

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	7	1.3	1.8	1.8

	access for the disabled	10	1.8	2.6	4.4
	services provided	17	3.1	4.4	8.8
	access by car	2	.4	.5	9.3
	range of facilities	10	1.8	2.6	11.9
	other reasons	12	2.2	3.1	15.0
	no improvement required	328	59.6	85.0	100.0
	Total	386	70.2	100.0	
	Missing	164	29.8		
	Total	550	100.0		
Badgers Mount	hours of opening	21	7.2	11.8	11.8
	access for the disabled	3	1.0	1.7	13.5
	services provided	11	3.8	6.2	19.7
	access by car	2	.7	1.1	20.8
	range of facilities	4	1.4	2.2	23.0
	other reasons	7	2.4	3.9	27.0
	no improvement required	130	44.4	73.0	100.0
	Total	178	60.8	100.0	
	Missing	115	39.2		
Total	293	100.0			
Twitton	range of facilities	2	25.0	33.3	33.3
	no improvement required	4	50.0	66.7	100.0
	Total	6	75.0	100.0	
	Missing	2	25.0		
	Total	8	100.0		
Well Hill	hours of opening	3	3.2	7.5	7.5
	access for the disabled	2	2.2	5.0	12.5
	services provided	2	2.2	5.0	17.5
	cleanliness	2	2.2	5.0	22.5
	range of facilities	5	5.4	12.5	35.0
	no improvement required	26	28.0	65.0	100.0
	Total	40	43.0	100.0	
	Missing	53	57.0		
	Total	93	100.0		
East Hill	hours of opening	1	1.7	4.0	4.0
	access by car	2	3.3	8.0	12.0
	other reasons	1	1.7	4.0	16.0
	no improvement required	21	35.0	84.0	100.0
	Total	25	41.7	100.0	
	Missing	35	58.3		
	Total	60	100.0		

C3.4. Public houses

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	11	2.0	3.2	3.2
	access for the disabled	2	.4	.6	3.7
	services provided	21	3.8	6.1	9.8
	cleanliness	41	7.5	11.8	21.6
	access by car	2	.4	.6	22.2

	range of facilities	8	1.5	2.3	24.5
	other reasons	35	6.4	10.1	34.6
	no improvement required	227	41.3	65.4	100.0
	Total	347	63.1	100.0	
	Missing	203	36.9		
	Total	550	100.0		
Badgers Mount	hours of opening	4	1.4	2.5	2.5
	access for the disabled	2	.7	1.3	3.8
	services provided	11	3.8	7.0	10.8
	cleanliness	10	3.4	6.3	17.1
	access by car	4	1.4	2.5	19.6
	range of facilities	5	1.7	3.2	22.8
	other reasons	12	4.1	7.6	30.4
	no improvement required	110	37.5	69.6	100.0
	Total	158	53.9	100.0	
	Missing	135	46.1		
Total	293	100.0			
Twitton	other reasons	2	25.0	40.0	40.0
	no improvement required	3	37.5	60.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	access for the disabled	2	2.2	5.0	5.0
	services provided	4	4.3	10.0	15.0
	cleanliness	4	4.3	10.0	25.0
	other reasons	3	3.2	7.5	32.5
	no improvement required	27	29.0	67.5	100.0
	Total	40	43.0	100.0	
	Missing	53	57.0		
Total	93	100.0			
East Hill	hours of opening	1	1.7	4.0	4.0
	cleanliness	2	3.3	8.0	12.0
	other reasons	1	1.7	4.0	16.0
	no improvement required	21	35.0	84.0	100.0
	Total	25	41.7	100.0	
	Missing	35	58.3		
	Total	60	100.0		

C3.5. Sports facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	1	.2	.3	.3
	access for the disabled	1	.2	.3	.6
	services provided	31	5.6	9.8	10.4
	cleanliness	5	.9	1.6	12.0
	range of facilities	92	16.7	29.1	41.1
	other reasons	24	4.4	7.6	48.7
	no improvement required	162	29.5	51.3	100.0

	Total	316	57.5	100.0	
	Missing	234	42.5		
	Total	550	100.0		
Badgers Mount	hours of opening	1	.3	.8	.8
	services provided	20	6.8	16.3	17.1
	range of facilities	29	9.9	23.6	40.7
	other reasons	18	6.1	14.6	55.3
	no improvement required	55	18.8	44.7	100.0
	Total	123	42.0	100.0	
	Missing	170	58.0		
	Total	293	100.0		
Twitton	services provided	3	37.5	60.0	60.0
	no improvement required	2	25.0	40.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	range of facilities	6	6.5	18.2	18.2
	no improvement required	27	29.0	81.8	100.0
	Total	33	35.5	100.0	
	Missing	60	64.5		
	Total	93	100.0		
East Hill	services provided	3	5.0	20.0	20.0
	cleanliness	1	1.7	6.7	26.7
	other reasons	1	1.7	6.7	33.3
	no improvement required	10	16.7	66.7	100.0
	Total	15	25.0	100.0	
	Missing	45	75.0		
	Total	60	100.0		

C3.6. Public toilets

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	141	25.6	41.2	41.2
	access for the disabled	2	.4	.6	41.8
	services provided	25	4.5	7.3	49.1
	cleanliness	40	7.3	11.7	60.8
	range of facilities	4	.7	1.2	62.0
	other reasons	8	1.5	2.3	64.3
	no improvement required	122	22.2	35.7	100.0
	Total	342	62.2	100.0	
	Missing	208	37.8		
Total	550	100.0			

Badgers Mount	hours of opening	5	1.7	4.6	4.6
	access for the disabled	2	.7	1.9	6.5
	services provided	9	3.1	8.3	14.8
	cleanliness	18	6.1	16.7	31.5
	access by car	2	.7	1.9	33.3
	other reasons	11	3.8	10.2	43.5
	no improvement required	61	20.8	56.5	100.0
	Total	108	36.9	100.0	
	Missing	185	63.1		
	Total	293	100.0		
Twitton	range of facilities	2	25.0	40.0	40.0
	no improvement required	3	37.5	60.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	cleanliness	2	2.2	6.5	6.5
	no improvement required	29	31.2	93.5	100.0
	Total	31	33.3	100.0	
	Missing	62	66.7		
	Total	93	100.0		
East Hill	hours of opening	2	3.3	8.0	8.0
	cleanliness	12	20.0	48.0	56.0
	other reasons	1	1.7	4.0	60.0
	no improvement required	10	16.7	40.0	100.0
	Total	25	41.7	100.0	
	Missing	35	58.3		
	Total	60	100.0		

C3.7. Village Hall

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	hours of opening	2	.4	.6	.6
	access for the disabled	1	.2	.3	.8
	services provided	24	4.4	6.8	7.6
	cleanliness	3	.5	.8	8.5
	access by car	30	5.5	8.5	16.9
	range of facilities	42	7.6	11.9	28.8
	other reasons	28	5.1	7.9	36.7
	no improvement required	224	40.7	63.3	100.0
	Total	354	64.4	100.0	
	Missing	196	35.6		
	Total	550	100.0		
Badgers Mount	access for the disabled	2	.7	1.2	1.2
	services provided	12	4.1	7.5	8.7
	cleanliness	1	.3	.6	9.3

	access by car	4	1.4	2.5	11.8
	range of facilities	12	4.1	7.5	19.3
	other reasons	11	3.8	6.8	26.1
	no improvement required	119	40.6	73.9	100.0
	Total	161	54.9	100.0	
	Missing	132	45.1		
	Total	293	100.0		
Twitton	range of facilities	2	25.0	40.0	40.0
	no improvement required	3	37.5	60.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	services provided	2	2.2	4.9	4.9
	access by car	2	2.2	4.9	9.8
	range of facilities	7	7.5	17.1	26.8
	no improvement required	30	32.3	73.2	100.0
	Total	41	44.1	100.0	
	Missing	52	55.9		
	Total	93	100.0		
East Hill	services provided	2	3.3	7.7	7.7
	cleanliness	3	5.0	11.5	19.2
	access by car	1	1.7	3.8	23.1
	other reasons	1	1.7	3.8	26.9
	no improvement required	19	31.7	73.1	100.0
	Total	26	43.3	100.0	
	Missing	34	56.7		
	Total	60	100.0		

C4: What, if any, Other Facilities would you Like to See Provided?

		Frequency
Shoreham Village	street lights	20
	bus services (more frequent)	25
	garage & parking spaces (more)	35
	better eating out facilities	13
	snooker club	1
	public toilets	26
	tea rooms	4
	church hall toilets	12
	television stations (better reception/cable)	1
	sports facilities for youngsters	8
	resident parking permits	1
	enforcement of parking regulations/more double yellow lines	6
	mains gas	6
	affordable housing for first time buyers	3
	more dog bins	6
	youth clubs	14
	skateboard ramps & flat play areas	5
	more police presence	14
	better/safer transport	7
	more village activities for people in their 30's	2
	better access to church	1

allotments need to be changed	6
smoking in village hall	4
electronic information board at train station	8
re-surfacing of tennis courts	2
Modernasation/updating of village playground	9
modern facilities at church	2
exercise sessions for elderly at village hall	1
flat football pitch & new pavilion	7
traffic calming/speed warnings	1
more frequent hours for surgery/better ambulance service	4
badminton facilities	2
better back stage facilities for village hall	1
church extension	2
Recreation ground	2
more leisure & sports facilities	19
bowling green outdoor	1
annual bank & hedge cutting & footpath cleaning	3
Library	3
scouts & guides to be re-instated	1
electric supply in hut	1
more recycling	1
bridge club	1
Chemist	1
dog agility area for dog lovers	2
better train service	2
p/a sound system for Badgers Mount hall	1
off-road cycle path	2
more shops	1
permanent parish council office	1
evangelical church	1
wider variety of events at village hall	5
footpaths to Otford	3
<i>Table continues...</i>	
more use of village hall	1
no green should be ruined for a car park	1
a village sign erected on the village hall site	1
village lengthsman	1
reactivation of the Shoreham countryside centre	1
chairlight up the terrace	1
better access for disabled/elderly at shop	1
Mend 'permit to travel' machine at station	1
Better facilities for kitchen and flower arrangements	1
More bingo	1
Tourists should be encouraged by SDC to visit our village	2
No street lights	2
Coffee/tea facilities in church	2
Access to school field	1
Local arts and crafts	1
Holiday activities for village children	1
Village shop may suffer from lost trade from passing walker	2
Environmentally friendly buses	1
Badgers Mount	
street lights	5
bus services (more frequent)	26
garage & parking spaces (more)	3
better eating out facilities	4
sports facilities for youngsters	3

	more police presence	4
	better/safer transport	6
	allotments need to be changed	1
	modernisation/updating of village playground	3
	traffic calming/speed warnings	7
	more frequent hours for surgery/better ambulance service	8
	church extension	2
	Halstead recreation excellent for children & sport	1
	Graffiti removal	2
	Recreation ground	7
	increase of storage at memorial hall	2
	more leisure & sports facilities	22
	post office/letter box/letter boy	16
	telephone box in Badgers Mount	1
	local village shop	15
	annual bank & hedge cutting & footpath cleaning	3
	more recycling	3
	chemist	1
	better train service	5
	red line marking in section of high st and surrounding roads	2
	p/a sound system for Badgers Mount hall	2
	off-road cycle path	3
	more shops	2
	permanent parish council office	2
	local road in badgers mount	1
	Youth clubs	1
	Addition of committee room at memorial hall	2
	Local village hall	1
	Better road maintenance	2
	Main drainage	2
Twitton	re-surfacing of tennis courts	2
	<i>Table continues...</i>	
	flat football pitch & new pavilion	2
Well Hill	street lights	3
	bus services (more frequent)	112
	garage & parking spaces (more)	4
	better access for disabled/elderly at shop	1
	modernisation/updating of village playground	2
	one-way system for Well Hill & Firmingers Rd	2
	local village hall	2
	local village shop	9
	local (farmers) market	1
	Youth clubs	1
	Post office/letter box/ letter boy	2
	More police presence	1
East Hill	street lights	2
	bus services (more frequent)	1
	garage & parking spaces (more)	2
	better eating out facilities	1
	church hall toilets	1
	more leisure & sports facilities	2
	still new in the area/don't know	2
	more bridle paths	1
	better road maintenance	2
	Enforcement of parking regulations/more double yellow lines	1
	Annual bank and hedge cutting and footpath cleaning	1
	Skateboard ramps and flat play areas	1

C5: How Satisfied are you With the Following Local Services?

C5.1 Road cleaning

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	56	10.2	11.7	11.7
	fairly satisfied	231	42.0	48.4	60.2
	moderately satisfied	112	20.4	23.5	83.6
	fairly dissatisfied	32	5.8	6.7	90.4
	very dissatisfied	40	7.3	8.4	98.7
	not available	6	1.1	1.3	100.0
	Total	477	86.7	100.0	
	Missing	73	13.3		
	Total	550	100.0		
Badgers Mount	very satisfied	27	9.2	10.6	10.6
	fairly satisfied	72	24.6	28.2	38.8
	moderately satisfied	60	20.5	23.5	62.4
	fairly dissatisfied	31	10.6	12.2	74.5
	very dissatisfied	36	12.3	14.1	88.6
	not available	29	9.9	11.4	100.0
	Total	255	87.0	100.0	
	Missing	38	13.0		
	Total	293	100.0		
Twitton	fairly satisfied	3	37.5	60.0	60.0
	fairly dissatisfied	1	12.5	20.0	80.0
	very dissatisfied	1	12.5	20.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	very satisfied	3	3.2	4.5	4.5
	fairly satisfied	6	6.5	9.1	13.6
	moderately satisfied	11	11.8	16.7	30.3
	fairly dissatisfied	10	10.8	15.2	45.5
	very dissatisfied	26	28.0	39.4	84.8
	not available	10	10.8	15.2	100.0
	Total	66	71.0	100.0	
	Missing	27	29.0		
	Total	93	100.0		
East Hill	very satisfied	6	10.0	12.2	12.2
	fairly satisfied	5	8.3	10.2	22.4
	moderately satisfied	9	15.0	18.4	40.8
	fairly dissatisfied	10	16.7	20.4	61.2
	very dissatisfied	18	30.0	36.7	98.0
	not available	1	1.7	2.0	100.0
	Total	49	81.7	100.0	
	Missing	11	18.3		
	Total	60	100.0		

C5.2. Refuse collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	274	49.8	57.0	57.0
	fairly satisfied	156	28.4	32.4	89.4
	moderately satisfied	31	5.6	6.4	95.8
	fairly dissatisfied	13	2.4	2.7	98.5
	very dissatisfied	4	.7	.8	99.4
	not available	3	.5	.6	100.0
	Total	481	87.5	100.0	
	Missing	69	12.5		
	Total	550	100.0		
Badgers Mount	very satisfied	127	43.3	49.6	49.6
	fairly satisfied	105	35.8	41.0	90.6
	moderately satisfied	23	7.8	9.0	99.6
	fairly dissatisfied	1	.3	.4	100.0
	Total	256	87.4	100.0	
	Missing	37	12.6		
	Total	293	100.0		
Twitton	very satisfied	6	75.0	75.0	75.0
	fairly satisfied	2	25.0	25.0	100.0
	Total	8	100.0	100.0	
Well Hill	very satisfied	48	51.6	71.6	71.6
	fairly satisfied	14	15.1	20.9	92.5
	moderately satisfied	1	1.1	1.5	94.0
	fairly dissatisfied	4	4.3	6.0	100.0
	Total	67	72.0	100.0	
	Missing	26	28.0		
	Total	93	100.0		
East Hill	very satisfied	19	31.7	37.3	37.3
	fairly satisfied	24	40.0	47.1	84.3
	moderately satisfied	3	5.0	5.9	90.2
	fairly dissatisfied	4	6.7	7.8	98.0
	very dissatisfied	1	1.7	2.0	100.0
	Total	51	85.0	100.0	
	Missing	9	15.0		
	Total	60	100.0		

C5.3. Recycling facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	158	28.7	33.7	33.7
	fairly satisfied	153	27.8	32.6	66.3
	moderately satisfied	89	16.2	19.0	85.3
	fairly dissatisfied	43	7.8	9.2	94.5
	very dissatisfied	17	3.1	3.6	98.1
	not available	9	1.6	1.9	100.0
	Total	469	85.3	100.0	
	Missing	81	14.7		
	Total	550	100.0		
Badgers Mount	very satisfied	44	15.0	17.7	17.7
	fairly satisfied	107	36.5	43.0	60.6
	moderately satisfied	59	20.1	23.7	84.3
	fairly dissatisfied	17	5.8	6.8	91.2
	very dissatisfied	7	2.4	2.8	94.0
	not available	15	5.1	6.0	100.0
	Total	249	85.0	100.0	
	Missing	44	15.0		
	Total	293	100.0		
Twitton	very satisfied	2	25.0	28.6	28.6
	fairly satisfied	5	62.5	71.4	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very satisfied	29	31.2	43.3	43.3
	fairly satisfied	24	25.8	35.8	79.1
	moderately satisfied	7	7.5	10.4	89.6
	fairly dissatisfied	5	5.4	7.5	97.0
	very dissatisfied	2	2.2	3.0	100.0
	Total	67	72.0	100.0	
	Missing	26	28.0		
	Total	93	100.0		
East Hill	very satisfied	10	16.7	21.7	21.7
	fairly satisfied	22	36.7	47.8	69.6
	moderately satisfied	11	18.3	23.9	93.5
	fairly dissatisfied	1	1.7	2.2	95.7
	very dissatisfied	2	3.3	4.3	100.0
	Total	46	76.7	100.0	
	Missing	14	23.3		
	Total	60	100.0		

C5.4. Postal service

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	283	51.5	58.6	58.6
	fairly satisfied	143	26.0	29.6	88.2
	moderately satisfied	42	7.6	8.7	96.9
	fairly dissatisfied	8	1.5	1.7	98.6
	very dissatisfied	7	1.3	1.4	100.0
	Total	483	87.8	100.0	
	Missing	67	12.2		
	Total	550	100.0		
Badgers Mount	very satisfied	91	31.1	35.7	35.7
	fairly satisfied	100	34.1	39.2	74.9
	moderately satisfied	38	13.0	14.9	89.8
	fairly dissatisfied	13	4.4	5.1	94.9
	very dissatisfied	10	3.4	3.9	98.8
	not available	3	1.0	1.2	100.0
	Total	255	87.0	100.0	
	Missing	38	13.0		
Total	293	100.0			
Twitton	very satisfied	3	37.5	37.5	37.5
	fairly satisfied	2	25.0	25.0	62.5
	moderately satisfied	1	12.5	12.5	75.0
	very dissatisfied	2	25.0	25.0	100.0
	Total	8	100.0	100.0	
Well Hill	very satisfied	51	54.8	76.1	76.1
	fairly satisfied	10	10.8	14.9	91.0
	moderately satisfied	2	2.2	3.0	94.0
	fairly dissatisfied	4	4.3	6.0	100.0
	Total	67	72.0	100.0	
	Total	26	28.0		
	Missing	93	100.0		
East Hill	very satisfied	28	46.7	56.0	56.0
	fairly satisfied	17	28.3	34.0	90.0
	moderately satisfied	3	5.0	6.0	96.0
	fairly dissatisfied	2	3.3	4.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C5.5. Street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	77	14.0	16.8	16.8
	fairly satisfied	63	11.5	13.7	30.5
	moderately satisfied	45	8.2	9.8	40.3
	fairly dissatisfied	57	10.4	12.4	52.7
	very dissatisfied	81	14.7	17.6	70.4
	not available	136	24.7	29.6	100.0
	Total	459	83.5	100.0	
	Missing	91	16.5		
	Total	550	100.0		
Badgers Mount	very satisfied	30	10.2	12.4	12.4
	fairly satisfied	58	19.8	24.0	36.4
	moderately satisfied	58	19.8	24.0	60.3
	fairly dissatisfied	23	7.8	9.5	69.8
	very dissatisfied	27	9.2	11.2	81.0
	not available	46	15.7	19.0	100.0
	Total	242	82.6	100.0	
	Missing	51	17.4		
	Total	293	100.0		
Twitton	moderately satisfied	4	50.0	50.0	50.0
	very dissatisfied	2	25.0	25.0	75.0
	not available	2	25.0	25.0	100.0
	Total	8	100.0	100.0	
Well Hill	very satisfied	8	8.6	12.5	12.5
	fairly satisfied	9	9.7	14.1	26.6
	moderately satisfied	3	3.2	4.7	31.3
	fairly dissatisfied	2	2.2	3.1	34.4
	not available	42	45.2	65.6	100.0
	Total	64	68.8	100.0	
	Missing	29	31.2		
	Total	93	100.0		
East Hill	very satisfied	4	6.7	9.1	9.1
	fairly satisfied	3	5.0	6.8	15.9
	moderately satisfied	4	6.7	9.1	25.0
	fairly dissatisfied	3	5.0	6.8	31.8
	very dissatisfied	5	8.3	11.4	43.2
	not available	25	41.7	56.8	100.0
	Total	44	73.3	100.0	
	Missing	16	26.7		
	Total	60	100.0		

C5.6. Medical services

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	74	13.5	16.1	16.1
	fairly satisfied	114	20.7	24.7	40.8
	moderately satisfied	91	16.5	19.7	60.5
	fairly dissatisfied	58	10.5	12.6	73.1
	very dissatisfied	56	10.2	12.1	85.2
	not available	68	12.4	14.8	100.0
	Total	461	83.8	100.0	
	Missing	89	16.2		
	Total	550	100.0		
Badgers Mount	very satisfied	30	10.2	13.2	13.2
	fairly satisfied	39	13.3	17.1	30.3
	moderately satisfied	58	19.8	25.4	55.7
	fairly dissatisfied	20	6.8	8.8	64.5
	very dissatisfied	15	5.1	6.6	71.1
	not available	66	22.5	28.9	100.0
	Total	228	77.8	100.0	
	Missing	65	22.2		
	Total	293	100.0		
Twitton	fairly satisfied	3	37.5	50.0	50.0
	moderately satisfied	3	37.5	50.0	100.0
	Total	6	75.0	100.0	
	Missing	2	25.0		
	Total	8	100.0		
Well Hill	very satisfied	11	11.8	19.0	19.0
	fairly satisfied	7	7.5	12.1	31.0
	moderately satisfied	19	20.4	32.8	63.8
	fairly dissatisfied	4	4.3	6.9	70.7
	not available	17	18.3	29.3	100.0
	Total	58	62.4	100.0	
	Missing	35	37.6		
	Total	93	100.0		
East Hill	very satisfied	7	11.7	15.9	15.9
	fairly satisfied	18	30.0	40.9	56.8
	moderately satisfied	12	20.0	27.3	84.1
	fairly dissatisfied	6	10.0	13.6	97.7
	very dissatisfied	1	1.7	2.3	100.0
	Total	44	73.3	100.0	
	Missing	16	26.7		
	Total	60	100.0		

C5.7 Mains gas supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	8	1.5	1.9	1.9
	fairly satisfied	5	.9	1.2	3.1
	moderately satisfied	3	.5	.7	3.8
	fairly dissatisfied	3	.5	.7	4.5
	very dissatisfied	35	6.4	8.2	12.7
	not available	371	67.5	87.3	100.0
	Total	425	77.3	100.0	
	Missing	125	22.7		
	Total	550	100.0		
Badgers Mount	very satisfied	86	29.4	38.7	38.7
	fairly satisfied	77	26.3	34.7	73.4
	moderately satisfied	31	10.6	14.0	87.4
	fairly dissatisfied	8	2.7	3.6	91.0
	very dissatisfied	3	1.0	1.4	92.3
	not available	17	5.8	7.7	100.0
	Total	222	75.8	100.0	
	Missing	71	24.2		
	Total	293	100.0		
Twitton	not available	7	87.5	100.0	100.0
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	fairly satisfied	2	2.2	3.1	3.1
	very dissatisfied	4	4.3	6.2	9.2
	not available	59	63.4	90.8	100.0
	Total	65	69.9	100.0	
	Missing	28	30.1		
	Total	93	100.0		
East Hill	fairly satisfied	2	3.3	4.8	4.8
	moderately satisfied	1	1.7	2.4	7.1
	very dissatisfied	1	1.7	2.4	9.5
	not available	38	63.3	90.5	100.0
	Total	42	70.0	100.0	
	Missing	18	30.0		
	Total	60	100.0		

C5.8. Road repairs

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	19	3.5	4.1	4.1
	fairly satisfied	77	14.0	16.5	20.6
	moderately satisfied	166	30.2	35.6	56.2
	fairly dissatisfied	100	18.2	21.5	77.7
	very dissatisfied	101	18.4	21.7	99.4
	not available	3	.5	.6	100.0
	Total	466	84.7	100.0	
	Missing	84	15.3		
	Total	550	100.0		
Badgers Mount	very satisfied	6	2.0	2.4	2.4
	fairly satisfied	62	21.2	25.0	27.4
	moderately satisfied	76	25.9	30.6	58.1
	fairly dissatisfied	50	17.1	20.2	78.2
	very dissatisfied	33	11.3	13.3	91.5
	not available	21	7.2	8.5	100.0
	Total	248	84.6	100.0	
	Missing	45	15.4		
	Total	293	100.0		
Twitton	fairly satisfied	1	12.5	20.0	20.0
	moderately satisfied	2	25.0	40.0	60.0
	very dissatisfied	2	25.0	40.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	fairly satisfied	2	2.2	3.0	3.0
	moderately satisfied	6	6.5	9.1	12.1
	fairly dissatisfied	16	17.2	24.2	36.4
	very dissatisfied	39	41.9	59.1	95.5
	not available	3	3.2	4.5	100.0
	Total	66	71.0	100.0	
	Missing	27	29.0		
	Total	93	100.0		
East Hill	fairly satisfied	6	10.0	12.8	12.8
	moderately satisfied	5	8.3	10.6	23.4
	fairly dissatisfied	8	13.3	17.0	40.4
	very dissatisfied	27	45.0	57.4	97.9
	not available	1	1.7	2.1	100.0
	Total	47	78.3	100.0	
	Missing	13	21.7		
	Total	60	100.0		

C5.9. Bus services

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	10	1.8	2.3	2.3
	fairly satisfied	55	10.0	12.8	15.1
	moderately satisfied	106	19.3	24.7	39.8
	fairly dissatisfied	97	17.6	22.6	62.3
	very dissatisfied	134	24.4	31.2	93.5
	not available	28	5.1	6.5	100.0
	Total	430	78.2	100.0	
	Missing	120	21.8		
	Total	550	100.0		
Badgers Mount	very satisfied	2	.7	.9	.9
	fairly satisfied	22	7.5	9.7	10.6
	moderately satisfied	59	20.1	26.0	36.6
	fairly dissatisfied	55	18.8	24.2	60.8
	very dissatisfied	82	28.0	36.1	96.9
	not available	7	2.4	3.1	100.0
	Total	227	77.5	100.0	
	Missing	66	22.5		
	Total	293	100.0		
Twitton	moderately satisfied	2	25.0	25.0	25.0
	very dissatisfied	2	25.0	25.0	50.0
	not available	4	50.0	50.0	100.0
	Total	8	100.0	100.0	
Well Hill	fairly satisfied	5	5.4	7.7	7.7
	moderately satisfied	2	2.2	3.1	10.8
	fairly dissatisfied	3	3.2	4.6	15.4
	very dissatisfied	15	16.1	23.1	38.5
	not available	40	43.0	61.5	100.0
	Total	65	69.9	100.0	
	Missing	28	30.1		
	Total	93	100.0		
East Hill	fairly satisfied	2	3.3	5.0	5.0
	moderately satisfied	11	18.3	27.5	32.5
	fairly dissatisfied	3	5.0	7.5	40.0
	very dissatisfied	6	10.0	15.0	55.0
	not available	18	30.0	45.0	100.0
	Total	40	66.7	100.0	
	Missing	20	33.3		
	Total	60	100.0		

C5.9. Telecommunications

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	137	24.9	29.8	29.8
	fairly satisfied	162	29.5	35.2	65.0
	moderately satisfied	105	19.1	22.8	87.8
	fairly dissatisfied	25	4.5	5.4	93.3
	very dissatisfied	22	4.0	4.8	98.0
	not available	9	1.6	2.0	100.0
	Total	460	83.6	100.0	
	Missing	90	16.4		
	Total	550	100.0		
Badgers Mount	very satisfied	50	17.1	20.7	20.7
	fairly satisfied	109	37.2	45.0	65.7
	moderately satisfied	56	19.1	23.1	88.8
	fairly dissatisfied	17	5.8	7.0	95.9
	very dissatisfied	8	2.7	3.3	99.2
	not available	2	.7	.8	100.0
	Total	242	82.6	100.0	
	Missing	51	17.4		
	Total	293	100.0		
Twitton	fairly satisfied	3	37.5	42.9	42.9
	fairly dissatisfied	2	25.0	28.6	71.4
	very dissatisfied	2	25.0	28.6	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very satisfied	7	7.5	10.6	10.6
	fairly satisfied	26	28.0	39.4	50.0
	moderately satisfied	8	8.6	12.1	62.1
	fairly dissatisfied	10	10.8	15.2	77.3
	very dissatisfied	15	16.1	22.7	100.0
	Total	66	71.0	100.0	
	Missing	27	29.0		
	Total	93	100.0		
East Hill	very satisfied	11	18.3	22.4	22.4
	fairly satisfied	25	41.7	51.0	73.5
	moderately satisfied	11	18.3	22.4	95.9
	fairly dissatisfied	2	3.3	4.1	100.0
	Total	49	81.7	100.0	
	Missing	11	18.3		
	Total	60	100.0		

C5.10. Electricity supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	122	22.2	25.5	25.5
	fairly satisfied	192	34.9	40.1	65.6
	moderately satisfied	93	16.9	19.4	85.0
	fairly dissatisfied	49	8.9	10.2	95.2
	very dissatisfied	20	3.6	4.2	99.4
	not available	3	.5	.6	100.0
	Total	479	87.1	100.0	
	Missing	71	12.9		
	Total	550	100.0		
Badgers Mount	very satisfied	66	22.5	26.7	26.7
	fairly satisfied	103	35.2	41.7	68.4
	moderately satisfied	52	17.7	21.1	89.5
	fairly dissatisfied	25	8.5	10.1	99.6
	very dissatisfied	1	.3	.4	100.0
	Total	247	84.3	100.0	
	Missing	46	15.7		
	Total	293	100.0		
Twitton	fairly satisfied	3	37.5	42.9	42.9
	moderately satisfied	2	25.0	28.6	71.4
	very dissatisfied	2	25.0	28.6	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very satisfied	13	14.0	19.4	19.4
	fairly satisfied	37	39.8	55.2	74.6
	moderately satisfied	7	7.5	10.4	85.1
	fairly dissatisfied	3	3.2	4.5	89.6
	very dissatisfied	7	7.5	10.4	100.0
	Total	67	72.0	100.0	
	Missing	26	28.0		
	Total	93	100.0		
East Hill	very satisfied	15	25.0	30.6	30.6
	fairly satisfied	23	38.3	46.9	77.6
	moderately satisfied	10	16.7	20.4	98.0
	very dissatisfied	1	1.7	2.0	100.0
	Total	49	81.7	100.0	
	Missing	11	18.3		
	Total	60	100.0		

C5.11. Water supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	162	29.5	34.0	34.0
	fairly satisfied	203	36.9	42.6	76.5
	moderately satisfied	81	14.7	17.0	93.5
	fairly dissatisfied	15	2.7	3.1	96.6
	very dissatisfied	15	2.7	3.1	99.8
	not available	1	.2	.2	100.0
	Total	477	86.7	100.0	
	Missing	73	13.3		
	Total	550	100.0		
Badgers Mount	very satisfied	91	31.1	36.7	36.7
	fairly satisfied	118	40.3	47.6	84.3
	moderately satisfied	25	8.5	10.1	94.4
	fairly dissatisfied	7	2.4	2.8	97.2
	very dissatisfied	7	2.4	2.8	100.0
	Total	248	84.6	100.0	
	Missing	45	15.4		
	Total	293	100.0		
Twitton	very satisfied	1	12.5	14.3	14.3
	fairly satisfied	6	75.0	85.7	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very satisfied	21	22.6	31.3	31.3
	fairly satisfied	23	24.7	34.3	65.7
	moderately satisfied	7	7.5	10.4	76.1
	fairly dissatisfied	6	6.5	9.0	85.1
	very dissatisfied	10	10.8	14.9	100.0
	Total	67	72.0	100.0	
	Missing	26	28.0		
	Total	93	100.0		
East Hill	very satisfied	23	38.3	47.9	47.9
	fairly satisfied	13	21.7	27.1	75.0
	moderately satisfied	9	15.0	18.8	93.8
	very dissatisfied	3	5.0	6.3	100.0
	Total	48	80.0	100.0	
	Missing	12	20.0		
	Total	60	100.0		

C5.12. Main sewage

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	160	29.1	34.6	34.6
	fairly satisfied	164	29.8	35.5	70.1
	moderately satisfied	61	11.1	13.2	83.3
	fairly dissatisfied	10	1.8	2.2	85.5
	very dissatisfied	14	2.5	3.0	88.5
	not available	53	9.6	11.5	100.0
	Total	462	84.0	100.0	
	Missing	88	16.0		
	Total	550	100.0		
Badgers Mount	very satisfied	90	30.7	36.3	36.3
	fairly satisfied	110	37.5	44.4	80.6
	moderately satisfied	25	8.5	10.1	90.7
	fairly dissatisfied	6	2.0	2.4	93.1
	very dissatisfied	6	2.0	2.4	95.6
	not available	11	3.8	4.4	100.0
	Total	248	84.6	100.0	
	Missing	45	15.4		
	Total	293	100.0		
Twitton	not available	7	87.5	100.0	100.0
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very satisfied	26	28.0	40.0	40.0
	fairly satisfied	22	23.7	33.8	73.8
	moderately satisfied	6	6.5	9.2	83.1
	fairly dissatisfied	2	2.2	3.1	86.2
	not available	9	9.7	13.8	100.0
	Total	65	69.9	100.0	
	Missing	28	30.1		
	Total	93	100.0		
East Hill	very satisfied	3	5.0	7.0	7.0
	fairly satisfied	6	10.0	14.0	20.9
	moderately satisfied	8	13.3	18.6	39.5
	not available	26	43.3	60.5	100.0
	Total	43	71.7	100.0	
	Missing	17	28.3		
	Total	60	100.0		

C5.13. Gritting

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	14	2.5	3.0	3.0
	fairly satisfied	64	11.6	13.8	16.8
	moderately satisfied	130	23.6	28.0	44.7
	fairly dissatisfied	109	19.8	23.4	68.2
	very dissatisfied	126	22.9	27.1	95.3
	not available	22	4.0	4.7	100.0
	Total	465	84.5	100.0	
	Missing	85	15.5		
	Total	550	100.0		
Badgers Mount	very satisfied	9	3.1	3.6	3.6
	fairly satisfied	59	20.1	23.6	27.2
	moderately satisfied	65	22.2	26.0	53.2
	fairly dissatisfied	47	16.0	18.8	72.0
	very dissatisfied	53	18.1	21.2	93.2
	not available	17	5.8	6.8	100.0
	Total	250	85.3	100.0	
	Missing	43	14.7		
	Total	293	100.0		
Twitton	fairly dissatisfied	1	12.5	20.0	20.0
	very dissatisfied	4	50.0	80.0	100.0
	Total	5	62.5	100.0	
	Missing	3	37.5		
	Total	8	100.0		
Well Hill	very satisfied	5	5.4	7.5	7.5
	fairly satisfied	8	8.6	11.9	19.4
	moderately satisfied	14	15.1	20.9	40.3
	fairly dissatisfied	13	14.0	19.4	59.7
	very dissatisfied	22	23.7	32.8	92.5
	not available	5	5.4	7.5	100.0
	Total	67	72.0	100.0	
	Missing	26	28.0		
	Total	93	100.0		
East Hill	fairly satisfied	5	8.3	10.0	10.0
	moderately satisfied	6	10.0	12.0	22.0
	fairly dissatisfied	6	10.0	12.0	34.0
	very dissatisfied	30	50.0	60.0	94.0
	not available	3	5.0	6.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C5.14. Train services

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	74	13.5	15.9	15.9
	fairly satisfied	170	30.9	36.5	52.4
	moderately satisfied	127	23.1	27.3	79.6
	fairly dissatisfied	65	11.8	13.9	93.6
	very dissatisfied	23	4.2	4.9	98.5
	not available	7	1.3	1.5	100.0
	Total	466	84.7	100.0	
	Missing	84	15.3		
	Total	550	100.0		
Badgers Mount	very satisfied	4	1.4	1.7	1.7
	fairly satisfied	62	21.2	26.3	28.0
	moderately satisfied	66	22.5	28.0	55.9
	fairly dissatisfied	44	15.0	18.6	74.6
	very dissatisfied	51	17.4	21.6	96.2
	not available	9	3.1	3.8	100.0
	Total	236	80.5	100.0	
	Missing	57	19.5		
	Total	293	100.0		
Twitton	very satisfied	2	25.0	28.6	28.6
	fairly satisfied	2	25.0	28.6	57.1
	moderately satisfied	1	12.5	14.3	71.4
	fairly dissatisfied	2	25.0	28.6	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very satisfied	4	4.3	6.5	6.5
	fairly satisfied	17	18.3	27.4	33.9
	moderately satisfied	9	9.7	14.5	48.4
	fairly dissatisfied	7	7.5	11.3	59.7
	very dissatisfied	9	9.7	14.5	74.2
	not available	16	17.2	25.8	100.0
	Total	62	66.7	100.0	
	Missing	31	33.3		
	Total	93	100.0		
East Hill	very satisfied	3	5.0	6.3	6.3
	fairly satisfied	21	35.0	43.8	50.0
	moderately satisfied	15	25.0	31.3	81.3
	fairly dissatisfied	5	8.3	10.4	91.7
	very dissatisfied	1	1.7	2.1	93.8
	not available	3	5.0	6.3	100.0
	Total	48	80.0	100.0	
	Missing	12	20.0		
	Total	60	100.0		

C6: If you Answered 4,5 or 6 to Question C5, what Improvement would you Like to See?

C6.1. Road cleaning

	Comment categories	Frequency
Shoreham Village	dog & horse fouling-more consideration by owners	8
	more frequent service	11
	some service to be provide-none available at the moment	6
	cleaning verges/hedges by litter	8
	snow clearing	1
	lenghtmen	4
Badgers Mount	more frequent service	12
	some service to be provide-none available at the moment	11
	cleaning verges/hedges by litter	25
	private roads to be adopted by council	6
	draconian penalties for offenders	1
Twitton	more frequent service	2
Well Hill	more frequent service	13
	some service to be provide-none available at the moment	1
	cleaning verges/hedges by litter	9
	mobile road sweeper/drainage cleaner	3
East Hill	more frequent service	2
	some service to be provide-none available at the moment	6
	cleaning verges/hedges by litter	4

C6.2. Refuse collection

	Comment categories	Frequency
Shoreham Village	clear everything left out	3
	more comprehensive bins for recycling	1
	large bin for people to put rubbish away between weekly collections	1
Badgers Mount	use smaller vehicles to reduce damage on roads	1
	not available at all or frequency improvement	3
Well Hill	more bags delivered	3
East Hill	more comprehensive service to avoid dumping in local lanes	2
	not available at all or frequency improvement	1
	later collection	1

C6.3. Recycling facilities

	Comment categories	Frequency
Shoreham Village	better service/more often collection	12
	Availability (not available in area)	2
	extended and as part of refuse collection	12
	better access/addition of sites	3
	better bag supply	1
	recycling chosen to Shoreham	2
Badgers Mount	Availability (not available in area)	10
	extended and as part of refuse collection	9
	better access/addition of sites	3
	better bag supply	4
	getting into dunbrical	1
Well Hill	extended and as part of refuse collection	1
East Hill	extended and as part of refuse collection	2

C6.4. Postal service

	Comment categories	Frequency
Shoreham Village	earlier, more frequent, more reliable	6
	letter box Filston by Water lane	2
Badgers Mount	earlier, more frequent, more reliable	8
	none available	6
	postman parks van on grass verge	2
Twitton	earlier, more frequent, more reliable	2

C6.5. Street lighting

	Comment categories	Frequency
Shoreham Village	increase lighting for safety reasons	62
	Poor lighting (locations indicated)	42
	no further increase wanted	7
	free battery for torch	1
	light pollution	7
Badgers Mount	increase lighting for safety reasons	12
	Poor lighting (locations indicated)	13
	no further increase wanted	5
	improve maintenance	17
	light pollution	2
Twitton	improve maintenance	2
Well Hill	increase lighting for safety reasons	6
	Poor lighting (locations indicated)	4
	no further increase wanted	3
East Hill	increase lighting for safety reasons	5
	Poor lighting (locations indicated)	2

C6.6. Medical services

	Comment categories	Frequency
Shoreham Village	local parish service needed	39
	not a problem with surgery in Otford	1
	waiting time improvement	11
	more frequent service	18
	evening/weekend service without appointment	1
Badgers Mount	local parish service needed	34
	better GPs	1
	prescription collection & delivery service at surgery	1
Well Hill	local parish service needed	2
East Hill	local parish service needed	1

C6.7. Mains gas supplies

	Comment categories	Frequency
Shoreham Village	gas supply in the area	119
	not a problem, not wanted	7
	wanted subject to cost	2
Badgers Mount	gas supply in the area	2
	already paid £700 for gas	1
Twitton	gas supply in the area	2
Well Hill	gas supply in the area	24
	not a problem, not wanted	3
	wanted subject to cost	5
East Hill	gas supply in the area	6

C6.8. Road repairs

	Comment categories	Frequency
Shoreham Village	too little too late/very poor/non existent	52
	proper repair of holes needed	11
	resurface of very damaged roads (locations indicated)	10
	having reported some poor areas to local authorities	2
	Many holes on pavements and pot holes that should be repaired	16
	problem improved in past couple of years	2
	police to slow traffic down	1
Badgers Mount	too little too late/very poor/non existent	34
	resurface of very damaged roads (locations indicated)	8
	many holes on pavements and pot holes that should be repaired	6
	private roads to be adopted by council	1
Twitton	too little too late/very poor/non existent	2
Well Hill	too little too late/very poor/non existent	29
	resurface of very damaged roads (locations indicated)	3
East Hill	too little too late/very poor/non existent	18
	proper repair of holes	1
	resurface of very damaged roads (locations indicated)	5

C6.9. Bus services

	Comment categories	Frequency
Shoreham Village	more frequent/regular	70
	More destinations	6
	very poor/non-existent service (general improvement needed)	27
	free service	4
	small buses	8
	bus stop too far	2
	drive too fast through village	2
Badgers Mount	more frequent/regular	37
	More destinations	19
	very poor/non-existent service (general improvement)	27
	free service	1
Twitton	very poor/non-existent service (general improvement)	2
Well Hill	more frequent/regular	4
	More destinations	7
	very poor/non-existent service (general improvement)	14
	bus stop too far	2
East Hill	more frequent/regular	5
	More destinations	1
	very poor/non-existent service (general improvement)	2

C6.10. Telecommunications suggested improvements categories

	Comment categories	Frequency
Shoreham Village	better tv & mobile phone reception	4
	cable, broadband access	9
	poor telecom services/problems with existing services	1
	masts away from homes	2
Badgers Mount	cable, broadband access	6
	poor telecom services/problems with existing services	3
	more widespread facilities	8
	masts away from homes	2
Twitton	poor telecom services/problems with existing services	2
	Missing	6
Well Hill	cable, broadband access	14
	poor telecom services/problems with existing services	6
	more widespread facilities	3

C6.11. Electricity supplies

	Comment categories	Frequency
Shoreham Village	fewer power failures	29
	fewer power units	2
	none available late delivery	1
	enhance supply weekends & cold winter	1
	poor history & future	2
	improve junction	1
	provision of mains gas to relief frequency of power failure	1
Badgers Mount	fewer power failures	2
	none available/late delivery	2
	regular trimming of trees to avoid overhead cables	1
	Replace overhead supplies with underground	1
Twitton	fewer power failures	2
Well Hill	fewer power failures	7

C6.12. Water supplies suggested improvements categories

	Comment categories	Frequency
Shoreham Village	better quality of water	3
	quicker response to leaks	13
	increase water pressure	1
	upgrade servers	2
Badgers Mount	better quality of water	1
	increase water pressure	4
	not available	2
Well Hill	increase water pressure	8

C6.13. Main sewage

	Comment categories	Frequency
Shoreham Village	less leaks	1
	prevention of blockages	10
	too expensive	1
	not available, needed in the area	13
Badgers Mount	less leaks	1
	too expensive	4
	not available/needed in the area	5
	replacement of old pipes	4
East Hill	not available, needed in the area	4

C6.14. Gritting

	Comment categories	Frequency
Shoreham Village	more, better gritting and promptly	57
	Poor gritting (location indicated)	24
	non existing at all	33
	more gritters/salt bins/supplies	13
Badgers Mount	more, better gritting and promptly	26
	Poor gritting (location indicated)	13
	non existing at all	5
	more gritters/salt bins/supplies	4
	private roads adopted by council	1
Twitton	more, better gritting and promptly	2
	non existing at all	1
Well Hill	more, better gritting and promptly	14
	Poor gritting (location indicated)	3
	non existing at all	5
	more gritters/salt bins/supplies	1
East Hill	more, better gritting and promptly	11
	Poor gritting (location indicated)	2
	non existing at all	5
	more gritters/salt bins/supplies	1

C6.15. Train services suggested improvements categories

	Comment categories	Frequency
Shoreham Village	more reliable & more frequent	18
	more choice	6
	not use Shoreham Station	2
	Station improvements	8
	poor, inadequate service	1
	travel pass for senior citizens	2
Badgers Mount	more reliable & more frequent	18
	more choice	16
	not use Shoreham Station	2
	Station improvements	5
	poor, inadequate service	12
Twitton	more choice	2
Well Hill	more reliable & more frequent	1
East Hill	more reliable & more frequent	1

C7.1. Are there any other local services you would like to see provided?

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	119	21.6	29.5	29.5
	no	149	27.1	37.0	66.5
	don't know	135	24.5	33.5	100.0
	Total	403	73.3	100.0	
	Missing	147	26.7		
	Total	550	100.0		
Badgers Mount	yes	98	33.4	44.7	44.7
	no	48	16.4	21.9	66.7
	don't know	73	24.9	33.3	100.0
	Total	219	74.7	100.0	
	Missing	74	25.3		
	Total	293	100.0		
Twitton	yes	1	12.5	12.5	12.5
	no	1	12.5	12.5	25.0
	don't know	6	75.0	75.0	100.0
	Total	8	100.0	100.0	
Well Hill	yes	29	31.2	42.6	42.6
	no	23	24.7	33.8	76.5
	don't know	16	17.2	23.5	100.0
	Total	68	73.1	100.0	
	Missing	25	26.9		
	Total	93	100.0		
East Hill	yes	12	20.0	33.3	33.3
	no	13	21.7	36.1	69.4
	don't know	11	18.3	30.6	100.0
	Total	36	60.0	100.0	
	Missing	24	40.0		
	Total	60	100.0		

C7.2. Other local services to see provided

		frequency of use					Total
		daily	once a week	weekends only	once a month	once or twice a year	
Shoreham Village	gas	7	0	0	0	0	7
	maintenance works	8	4	2	3	0	17
	Speeding restrictions	3	0	0	0	0	3
	transport	3	3	0	0	0	6
	police	8	0	0	1	0	9
	Cleaning/recycling	0	5	0	3	2	10
	entertainment	10	9	0	4	1	24
	shops	0	1	1	0	0	2
	Surgery		1				1
Total	39	23	3	11	3	80	
Badgers Mount	maintenance works	4	0	0	3	4	11
	Speeding restrictions	2	1	0	0	0	3
	transport	6	8	0	0	0	14
	police	4	2	0	0	0	6
	Cleaning/recycling	0	9	3	2	2	16
	entertainment	2	7	4	0	0	13
	shops	8	1	1	1	0	11
	surgery	1	0	0	2	1	4
	Total	27	28	8	8	7	78
Twitton	maintenance works			1			1
	Total			1			1
Well Hill	gas	3	0	0	0		3
	maintenance works	1	0	0	1		2
	transport	5	1	0	0		6
	police	0	0	0	1		1
	Cleaning/recycling	0	1	0	0		1
	entertainment	0	1	0	0		1
	shops	3	0	2	0		5
	sewage	2	0	0	0		2
	Total	14	3	2	2		21
East Hill	transport	3	0	1			4
	entertainment	0	1	0			1
	Shops	1					1
	Total	4	1	1			6

C8. How concerned are you about crime within the parish?

C8.1. To your home property

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very concerned	135	24.5	27.8	27.8
	concerned	121	22.0	24.9	52.8
	moderately concerned	114	20.7	23.5	76.3
	slightly concerned	75	13.6	15.5	91.8
	not concerned at all	40	7.3	8.2	100.0
	Total	485	88.2	100.0	
	Missing	65	11.8		
	Total	550	100.0		
Badgers Mount	very concerned	106	36.2	41.6	41.6
	concerned	80	27.3	31.4	72.9
	moderately concerned	40	13.7	15.7	88.6
	slightly concerned	26	8.9	10.2	98.8
	not concerned at all	3	1.0	1.2	100.0
	Total	255	87.0	100.0	
	Missing	38	13.0		
	Total	293	100.0		
Twitton	very concerned	2	25.0	25.0	25.0
	concerned	1	12.5	12.5	37.5
	moderately concerned	2	25.0	25.0	62.5
	slightly concerned	3	37.5	37.5	100.0
	Total	8	100.0	100.0	
Well Hill	very concerned	31	33.3	45.6	45.6
	concerned	15	16.1	22.1	67.6
	moderately concerned	16	17.2	23.5	91.2
	slightly concerned	6	6.5	8.8	100.0
	Total	68	73.1	100.0	
	Missing	25	26.9		
	Total	93	100.0		
East Hill	very concerned	21	35.0	42.9	42.9
	concerned	10	16.7	20.4	63.3
	moderately concerned	12	20.0	24.5	87.8
	slightly concerned	4	6.7	8.2	95.9
	not concerned at all	2	3.3	4.1	100.0
	Total	49	81.7	100.0	
	Missing	11	18.3		
	Total	60	100.0		

C8.2. To public property

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very concerned	128	23.3	26.3	26.3
	concerned	143	26.0	29.4	55.6
	moderately concerned	117	21.3	24.0	79.7
	slightly concerned	64	11.6	13.1	92.8
	not concerned at all	35	6.4	7.2	100.0
	Total	487	88.5	100.0	
	Missing	63	11.5		
	Total	550	100.0		
Badgers Mount	very concerned	114	38.9	45.8	45.8
	concerned	73	24.9	29.3	75.1
	moderately concerned	35	11.9	14.1	89.2
	slightly concerned	22	7.5	8.8	98.0
	not concerned at all	5	1.7	2.0	100.0
	Total	249	85.0	100.0	
	Missing	44	15.0		
	Total	293	100.0		
Twitton	concerned	2	25.0	28.6	28.6
	slightly concerned	5	62.5	71.4	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	very concerned	21	22.6	32.3	32.3
	concerned	14	15.1	21.5	53.8
	moderately concerned	13	14.0	20.0	73.8
	slightly concerned	12	12.9	18.5	92.3
	not concerned at all	5	5.4	7.7	100.0
	Total	65	69.9	100.0	
	Missing	28	30.1		
	Total	93	100.0		
East Hill	very concerned	17	28.3	35.4	35.4
	concerned	15	25.0	31.3	66.7
	moderately concerned	9	15.0	18.8	85.4
	slightly concerned	6	10.0	12.5	97.9
	not concerned at all	1	1.7	2.1	100.0
	Total	48	80.0	100.0	
	Missing	12	20.0		
	Total	60	100.0		

C8.3. To your personal safety

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very concerned	79	14.4	16.5	16.5
	concerned	63	11.5	13.2	29.6
	moderately concerned	97	17.6	20.3	49.9
	slightly concerned	102	18.5	21.3	71.2
	not concerned at all	138	25.1	28.8	100.0
	Total	479	87.1	100.0	
	Missing	71	12.9		
	Total	550	100.0		
Badgers Mount	very concerned	68	23.2	27.2	27.2
	concerned	52	17.7	20.8	48.0
	moderately concerned	41	14.0	16.4	64.4
	slightly concerned	56	19.1	22.4	86.8
	not concerned at all	33	11.3	13.2	100.0
	Total	250	85.3	100.0	
	Missing	43	14.7		
	Total	293	100.0		
Twitton	concerned	1	12.5	12.5	12.5
	slightly concerned	7	87.5	87.5	100.0
	Total	8	100.0	100.0	
Well Hill	very concerned	18	19.4	27.7	27.7
	concerned	11	11.8	16.9	44.6
	moderately concerned	7	7.5	10.8	55.4
	slightly concerned	22	23.7	33.8	89.2
	not concerned at all	7	7.5	10.8	100.0
	Total	65	69.9	100.0	
	Missing	28	30.1		
	Total	93	100.0		
East Hill	very concerned	10	16.7	21.3	21.3
	concerned	6	10.0	12.8	34.0
	moderately concerned	9	15.0	19.1	53.2
	slightly concerned	13	21.7	27.7	80.9
	not concerned at all	9	15.0	19.1	100.0
	Total	47	78.3	100.0	
	Missing	13	21.7		
	Total	60	100.0		

C9. Have you been the victim of any of the following within the parish in the last five years?

C9.1. Theft from cars

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	74	13.5	15.9	15.9
	no	391	71.1	84.1	100.0
	Total	465	84.5	100.0	
	Missing	85	15.5		
	Total	550	100.0		
Badgers Mount	yes	38	13.0	15.4	15.4
	no	209	71.3	84.6	100.0
	Total	247	84.3	100.0	
	Missing	46	15.7		
	Total	293	100.0		
Twitton	yes	1	12.5	12.5	12.5
	no	7	87.5	87.5	100.0
	Total	8	100.0	100.0	
Well Hill	yes	16	17.2	25.0	25.0
	no	48	51.6	75.0	100.0
	Total	64	68.8	100.0	
	Missing	29	31.2		
	Total	93	100.0		
East Hill	yes	7	11.7	14.6	14.6
	no	41	68.3	85.4	100.0
	Total	48	80.0	100.0	
	Missing	12	20.0		
		60	100.0		

C9.2. Burglary

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	102	18.5	21.9	21.9
	no	363	66.0	78.1	100.0
	Total	465	84.5	100.0	
	Missing	85	15.5		
	Total	550	100.0		
Badgers Mount	yes	48	16.4	19.0	19.0
	no	205	70.0	81.0	100.0
	Total	253	86.3	100.0	
	Missing	40	13.7		
	Total	293	100.0		
Twitton	yes	3	37.5	37.5	37.5
	no	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	yes	29	31.2	42.6	42.6
	no	39	41.9	57.4	100.0
	Total	68	73.1	100.0	
	Missing	25	26.9		
	Total	93	100.0		
East Hill	yes	16	26.7	34.8	34.8
	no	30	50.0	65.2	100.0
	Total	46	76.7	100.0	
	Missing	14	23.3		
	Total	60	100.0		

C9.3. Vandalism

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	98	17.8	21.5	21.5
	no	358	65.1	78.5	100.0
	Total	456	82.9	100.0	
	Missing	94	17.1		
	Total	550	100.0		
Badgers Mount	yes	49	16.7	20.0	20.0
	no	196	66.9	80.0	100.0
	Total	245	83.6	100.0	
	Missing	48	16.4		
	Total	293	100.0		
Twitton	yes	2	25.0	28.6	28.6
	no	5	62.5	71.4	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	yes	14	15.1	22.6	22.6
	no	48	51.6	77.4	100.0
	Total	62	66.7	100.0	
	Missing	31	33.3		
	Total	93	100.0		
East Hill	yes	12	20.0	24.0	24.0
	no	38	63.3	76.0	100.0
	Total	50	83.3	100.0	
	Missing	10	16.7		
	Total	60	100.0		

C9.4. Antisocial behaviour

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	142	25.8	30.5	30.5
	no	323	58.7	69.5	100.0
	Total	465	84.5	100.0	
	Missing	85	15.5		
	Total	550	100.0		
Badgers Mount	yes	56	19.1	22.9	22.9
	no	189	64.5	77.1	100.0
	Total	245	83.6	100.0	
	Missing	48	16.4		
	Total	293	100.0		
Twitton	no	7	87.5	100.0	100.0
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	yes	14	15.1	21.9	21.9
	no	50	53.8	78.1	100.0
	Total	64	68.8	100.0	
	Missing	29	31.2		
	Total	93	100.0		
East Hill	yes	13	21.7	26.5	26.5
	no	36	60.0	73.5	100.0
	Total	49	81.7	100.0	
	Missing	11	18.3		
	Total	60	100.0		

C9.5. Intimidation

Area		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	90	16.4	19.5	19.5
	no	372	67.6	80.5	100.0
	Total	462	84.0	100.0	
	Missing	88	16.0		
	Total	550	100.0		
Badgers Mount	yes	26	8.9	10.7	10.7
	no	217	74.1	89.3	100.0
	Total	243	82.9	100.0	
	Missing	50	17.1		
	Total	293	100.0		
Twitton	yes	1	12.5	12.5	12.5
	no	7	87.5	87.5	100.0
	Total	8	100.0	100.0	
Well Hill	yes	4	4.3	6.5	6.5
	no	58	62.4	93.5	100.0
	Total	62	66.7	100.0	
	Missing	31	33.3		
	Total	93	100.0		
East Hill	yes	7	11.7	14.6	14.6
	no	41	68.3	85.4	100.0
	Total	48	80.0	100.0	
	Missing	12	20.0		
	Total	60	100.0		

C10. If you reported a crime in the parish in the last five years, how satisfied were you with the police response?

C10.1. Time to answer telephone

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	24	4.4	7.2	7.2
	satisfied	69	12.5	20.7	27.8
	moderately satisfied	22	4.0	6.6	34.4
	dissatisfied	14	2.5	4.2	38.6
	very dissatisfied	15	2.7	4.5	43.1
	not applicable	190	34.5	56.9	100.0
	Total	334	60.7	100.0	
	Missing	216	39.3		
Total	550	100.0			
Badgers Mount	very satisfied	8	2.7	5.0	5.0
	satisfied	23	7.8	14.5	19.5
	moderately satisfied	24	8.2	15.1	34.6
	dissatisfied	6	2.0	3.8	38.4
	very dissatisfied	8	2.7	5.0	43.4
	not applicable	90	30.7	56.6	100.0
	Total	159	54.3	100.0	
	Missing	134	45.7		
Total	293	100.0			
Twitton	dissatisfied	3	37.5	37.5	37.5
	not applicable	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	very satisfied	10	10.8	18.2	18.2
	satisfied	9	9.7	16.4	34.5
	moderately satisfied	2	2.2	3.6	38.2
	dissatisfied	5	5.4	9.1	47.3
	very dissatisfied	4	4.3	7.3	54.5
	not applicable	25	26.9	45.5	100.0
	Total	55	59.1	100.0	
	Missing	38	40.9		
Total	93	100.0			
East Hill	very satisfied	8	13.3	24.2	24.2
	satisfied	8	13.3	24.2	48.5
	moderately satisfied	3	5.0	9.1	57.6
	very dissatisfied	4	6.7	12.1	69.7
	not applicable	10	16.7	30.3	100.0
	Total	33	55.0	100.0	
	Missing	27	45.0		
	Total	60	100.0		

C10.2. Helpfulness of operator

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	29	5.3	8.9	8.9
	satisfied	68	12.4	20.8	29.7
	moderately satisfied	34	6.2	10.4	40.1
	dissatisfied	8	1.5	2.4	42.5
	not applicable	188	34.2	57.5	100.0
	Total	327	59.5	100.0	
	Missing	223	40.5		
	Total	550	100.0		
Badgers Mount	very satisfied	12	4.1	7.6	7.6
	satisfied	21	7.2	13.4	21.0
	moderately satisfied	18	6.1	11.5	32.5
	dissatisfied	10	3.4	6.4	38.9
	very dissatisfied	7	2.4	4.5	43.3
	not applicable	89	30.4	56.7	100.0
	Total	157	53.6	100.0	
	Missing	136	46.4		
	Total	293	100.0		
Twitton	satisfied	2	25.0	25.0	25.0
	very dissatisfied	1	12.5	12.5	37.5
	not applicable	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	very satisfied	12	12.9	22.2	22.2
	satisfied	8	8.6	14.8	37.0
	moderately satisfied	6	6.5	11.1	48.1
	dissatisfied	2	2.2	3.7	51.9
	very dissatisfied	1	1.1	1.9	53.7
	not applicable	25	26.9	46.3	100.0
	Total	54	58.1	100.0	
	Missing	39	41.9		
Total	93	100.0			
East Hill	very satisfied	8	13.3	25.0	25.0
	satisfied	9	15.0	28.1	53.1
	moderately satisfied	2	3.3	6.3	59.4
	dissatisfied	2	3.3	6.3	65.6
	very dissatisfied	1	1.7	3.1	68.8
	not applicable	10	16.7	31.3	100.0
	Total	32	53.3	100.0	
	Missing	28	46.7		
	Total	60	100.0		

C10.3. Time to visit the scene

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	9	1.6	2.8	2.8
	satisfied	28	5.1	8.6	11.3
	moderately satisfied	32	5.8	9.8	21.2
	dissatisfied	31	5.6	9.5	30.7
	very dissatisfied	30	5.5	9.2	39.9
	not applicable	196	35.6	60.1	100.0
	Total	326	59.3	100.0	
	Missing	224	40.7		
	Total	550	100.0		
Badgers Mount	very satisfied	7	2.4	4.5	4.5
	satisfied	10	3.4	6.5	11.0
	moderately satisfied	6	2.0	3.9	14.8
	dissatisfied	14	4.8	9.0	23.9
	very dissatisfied	22	7.5	14.2	38.1
	not applicable	96	32.8	61.9	100.0
	Total	155	52.9	100.0	
	Missing	138	47.1		
	Total	293	100.0		
Twitton	dissatisfied	2	25.0	25.0	25.0
	very dissatisfied	1	12.5	12.5	37.5
	not applicable	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	very satisfied	7	7.5	13.0	13.0
	satisfied	8	8.6	14.8	27.8
	moderately satisfied	2	2.2	3.7	31.5
	dissatisfied	5	5.4	9.3	40.7
	very dissatisfied	4	4.3	7.4	48.1
	not applicable	28	30.1	51.9	100.0
	Total	54	58.1	100.0	
	Missing	39	41.9		
	Total	93	100.0		
East Hill	very satisfied	4	6.7	12.1	12.1
	satisfied	3	5.0	9.1	21.2
	moderately satisfied	4	6.7	12.1	33.3
	dissatisfied	5	8.3	15.2	48.5
	very dissatisfied	7	11.7	21.2	69.7
	not applicable	10	16.7	30.3	100.0
	Total	33	55.0	100.0	
	Missing	27	45.0		
	Total	60	100.0		

C10.4. Keeping you informed

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	9	1.6	2.8	2.8
	satisfied	21	3.8	6.5	9.2
	moderately satisfied	22	4.0	6.8	16.0
	dissatisfied	24	4.4	7.4	23.4
	very dissatisfied	55	10.0	16.9	40.3
	not applicable	194	35.4	59.7	100.00
	Total	325	59.1	100.0	
	Missing	225	40.9		
	Total	550	100.0		
	very satisfied	3	1.0	1.9	1.9
Badgers Mount	satisfied	12	4.1	7.7	9.7
	moderately satisfied	18	6.1	11.6	21.3
	dissatisfied	3	1.0	1.9	23.2
	very dissatisfied	30	10.2	19.4	42.6
	not applicable	89	30.4	57.4	100.0
	Total	155	52.9	100.0	
	Missing	138	47.1		
	Total	293	100.0		
	very dissatisfied	2	25.0	28.6	28.6
Twitton	not applicable	5	62.5	71.4	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
	very satisfied	3	3.2	5.7	5.7
Well Hill	satisfied	7	7.5	13.2	18.9
	moderately satisfied	6	6.5	11.3	30.2
	dissatisfied	2	2.2	3.8	34.0
	very dissatisfied	10	10.8	18.9	52.8
	not applicable	25	26.9	47.2	100.0
	Total	53	57.0	100.0	
	Missing	40	43.0		
	Total	93	100.0		
very satisfied	2	3.3	6.5	6.5	
East Hill	satisfied	2	3.3	6.5	12.9
	moderately satisfied	2	3.3	6.5	19.4
	dissatisfied	4	6.7	12.9	32.3
	very dissatisfied	8	13.3	25.8	58.1
	not applicable	13	21.7	41.9	100.0
	Total	31	51.7	100.0	
	Missing	29	48.3		
	Total	60	100.0		

C10.5. Catching the criminal

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	6	1.1	1.9	1.9
	satisfied	5	.9	1.6	3.5
	moderately satisfied	1	.2	.3	3.8
	dissatisfied	27	4.9	8.7	12.5
	very dissatisfied	77	14.0	24.7	37.2
	not applicable	196	35.6	62.8	100.0
	Total	312	56.7	100.0	
	Missing	238	43.3		
	Total	550	100.0		
Badgers Mount	very satisfied	3	1.0	1.9	1.9
	satisfied	4	1.4	2.6	4.5
	moderately satisfied	5	1.7	3.2	7.8
	dissatisfied	2	.7	1.3	9.1
	very dissatisfied	47	16.0	30.5	39.6
	not applicable	93	31.7	60.4	100.0
	Total	154	52.6	100.0	
	Missing	139	47.4		
	Total	293	100.0		
Twitton	dissatisfied	2	25.0	25.0	25.0
	very dissatisfied	1	12.5	12.5	37.5
	not applicable	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	moderately satisfied	5	5.4	9.6	9.6
	dissatisfied	3	3.2	5.8	15.4
	very dissatisfied	16	17.2	30.8	46.2
	not applicable	28	30.1	53.8	100.0
	Total	52	55.9	100.0	
	Missing	41	44.1		
	Total	93	100.0		
East Hill	satisfied	1	1.7	3.4	3.4
	dissatisfied	2	3.3	6.9	10.3
	very dissatisfied	10	16.7	34.5	44.8
	not applicable	16	26.7	55.2	100.0
	Total	29	48.3	100.0	
	Missing	31	51.7		
	Total	60	100.0		

C11. Do you think any of the following measures would improve security within your community?

C11.1. More police in cars

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	big improvement	110	20.0	25.5	25.5
	improvement	110	20.0	25.5	51.0
	moderate improvement	74	13.5	17.2	68.2
	little improvement	79	14.4	18.3	86.5
	no improvement	58	10.5	13.5	100.0
	Total	431	78.4	100.0	
	Missing	119	21.6		
	Total	550	100.0		
Badgers Mount	big improvement	92	31.4	38.8	38.8
	improvement	75	25.6	31.6	70.5
	moderate improvement	30	10.2	12.7	83.1
	little improvement	24	8.2	10.1	93.2
	no improvement	16	5.5	6.8	100.0
	Total	237	80.9	100.0	
	Missing	56	19.1		
	Total	293	100.0		
Twitton	big improvement	1	12.5	14.3	14.3
	improvement	2	25.0	28.6	42.9
	moderate improvement	2	25.0	28.6	71.4
	little improvement	2	25.0	28.6	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	big improvement	23	24.7	42.6	42.6
	improvement	16	17.2	29.6	72.2
	moderate improvement	3	3.2	5.6	77.8
	little improvement	6	6.5	11.1	88.9
	no improvement	6	6.5	11.1	100.0
	Total	54	58.1	100.0	
	Missing	39	41.9		
	Total	93	100.0		
East Hill	big improvement	18	30.0	40.0	40.0
	improvement	15	25.0	33.3	73.3
	moderate improvement	4	6.7	8.9	82.2
	little improvement	5	8.3	11.1	93.3
	no improvement	3	5.0	6.7	100.0
	Total	45	75.0	100.0	
	Missing	15	25.0		
	Total	60	100.0		

C11.2. More police on foot

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	big improvement	226	41.1	51.0	51.0
	improvement	99	18.0	22.3	73.4
	moderate improvement	46	8.4	10.4	83.7
	little improvement	39	7.1	8.8	92.6
	no improvement	33	6.0	7.4	100.0
	Total	443	80.5	100.0	
	Missing	107	19.5		
	Total	550	100.0		
Badgers Mount	big improvement	111	37.9	47.8	47.8
	improvement	62	21.2	26.7	74.6
	moderate improvement	29	9.9	12.5	87.1
	little improvement	18	6.1	7.8	94.8
	no improvement	12	4.1	5.2	100.0
	Total	232	79.2	100.0	
	Missing	61	20.8		
	Total	293	100.0		
Twitton	big improvement	2	25.0	33.3	33.3
	improvement	4	50.0	66.7	100.0
	Total	6	75.0	100.0	
	Missing	2	25.0		
	Total	8	100.0		
Well Hill	big improvement	25	26.9	46.3	46.3
	improvement	5	5.4	9.3	55.6
	moderate improvement	2	2.2	3.7	59.3
	little improvement	9	9.7	16.7	75.9
	no improvement	13	14.0	24.1	100.0
	Total	54	58.1	100.0	
	Missing	39	41.9		
	Total	93	100.0		
East Hill	big improvement	21	35.0	51.2	51.2
	improvement	6	10.0	14.6	65.9
	moderate improvement	4	6.7	9.8	75.6
	little improvement	3	5.0	7.3	82.9
	no improvement	7	11.7	17.1	100.0
	Total	41	68.3	100.0	
	Missing	19	31.7		
	Total	60	100.0		

C11.3. Provision of closed circuit tv

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	big improvement	78	14.2	19.7	19.7
	improvement	77	14.0	19.5	39.2
	moderate improvement	62	11.3	15.7	54.9
	little improvement	93	16.9	23.5	78.5
	no improvement	85	15.5	21.5	100.0
	Total	395	71.8	100.0	
	Missing	155	28.2		
	Total	550	100.0		
Badgers Mount	big improvement	68	23.2	31.9	31.9
	improvement	51	17.4	23.9	55.9
	moderate improvement	38	13.0	17.8	73.7
	little improvement	32	10.9	15.0	88.7
	no improvement	24	8.2	11.3	100.0
	Total	213	72.7	100.0	
	Missing	80	27.3		
	Total	293	100.0		
Twitton	big improvement	1	12.5	14.3	14.3
	improvement	2	25.0	28.6	42.9
	little improvement	4	50.0	57.1	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	big improvement	14	15.1	28.6	28.6
	improvement	5	5.4	10.2	38.8
	moderate improvement	5	5.4	10.2	49.0
	little improvement	10	10.8	20.4	69.4
	no improvement	15	16.1	30.6	100.0
	Total	49	52.7	100.0	
	Missing	44	47.3		
	Total	93	100.0		
East Hill	big improvement	7	11.7	17.5	17.5
	improvement	4	6.7	10.0	27.5
	moderate improvement	3	5.0	7.5	35.0
	little improvement	15	25.0	37.5	72.5
	no improvement	11	18.3	27.5	100.0
	Total	40	66.7	100.0	
	Missing	20	33.3		
	Total	60	100.0		

C11.4. More neighbourhood watch schemes

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	big improvement	78	14.2	18.3	18.3
	improvement	120	21.8	28.2	46.5
	moderate improvement	109	19.8	25.6	72.1
	little improvement	78	14.2	18.3	90.4
	no improvement	41	7.5	9.6	100.0
	Total	426	77.5	100.0	
	Missing	124	22.5		
	Total	550	100.0		
Badgers Mount	big improvement	25	8.5	12.1	12.1
	improvement	49	16.7	23.7	35.7
	moderate improvement	66	22.5	31.9	67.6
	little improvement	48	16.4	23.2	90.8
	no improvement	19	6.5	9.2	100.0
	Total	207	70.6	100.0	
	Missing	86	29.4		
	Total	293	100.0		
Twitton	big improvement	4	50.0	66.7	66.7
	little improvement	2	25.0	33.3	100.0
	Total	6	75.0	100.0	
	Missing	2	25.0		
	Total	8	100.0		
Well Hill	big improvement	16	17.2	31.4	31.4
	improvement	6	6.5	11.8	43.1
	moderate improvement	6	6.5	11.8	54.9
	little improvement	8	8.6	15.7	70.6
	no improvement	15	16.1	29.4	100.0
	Total	51	54.8	100.0	
	Missing	42	45.2		
	Total	93	100.0		
East Hill	big improvement	10	16.7	25.0	25.0
	improvement	7	11.7	17.5	42.5
	moderate improvement	8	13.3	20.0	62.5
	little improvement	7	11.7	17.5	80.0
	no improvement	8	13.3	20.0	100.0
	Total	40	66.7	100.0	
	Missing	20	33.3		
	Total	60	100.0		

C11.5. Local community police officers

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	big improvement	197	35.8	44.5	44.5
	improvement	130	23.6	29.3	73.8
	moderate improvement	47	8.5	10.6	84.4
	little improvement	41	7.5	9.3	93.7
	no improvement	28	5.1	6.3	100.0
	Total	443	80.5	100.0	
	Missing	107	19.5		
	Total	550	100.0		
Badgers Mount	big improvement	100	34.1	43.5	43.5
	improvement	70	23.9	30.4	73.9
	moderate improvement	33	11.3	14.3	88.3
	little improvement	14	4.8	6.1	94.3
	no improvement	13	4.4	5.7	100.0
	Total	230	78.5	100.0	
	Missing	63	21.5		
	Total	293	100.0		
Twitton	big improvement	5	62.5	71.4	71.4
	improvement	2	25.0	28.6	100.0
	Total	7	87.5	100.0	
	Missing	1	12.5		
	Total	8	100.0		
Well Hill	big improvement	28	30.1	49.1	49.1
	improvement	13	14.0	22.8	71.9
	moderate improvement	5	5.4	8.8	80.7
	little improvement	8	8.6	14.0	94.7
	no improvement	3	3.2	5.3	100.0
	Total	57	61.3	100.0	
	Missing	36	38.7		
	Total	93	100.0		
East Hill	big improvement	21	35.0	47.7	47.7
	improvement	12	20.0	27.3	75.0
	moderate improvement	4	6.7	9.1	84.1
	little improvement	2	3.3	4.5	88.6
	no improvement	5	8.3	11.4	100.0
	Total	44	73.3	100.0	
	Missing	16	26.7		
	Total	60	100.0		

C12. How satisfied are you with the way the Parish Council looks after local needs and concerns?

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	very satisfied	34	6.2	7.4	7.4
	fairly satisfied	211	38.4	46.0	53.4
	moderately satisfied	158	28.7	34.4	87.8
	fairly dissatisfied	23	4.2	5.0	92.8
	very dissatisfied	33	6.0	7.2	100.0
	Total	459	83.5	100.0	
	Missing	91	16.5		
	Total	550	100.0		
Badgers Mount	very satisfied	9	3.1	3.7	3.7
	fairly satisfied	116	39.6	47.9	51.7
	moderately satisfied	86	29.4	35.5	87.2
	fairly dissatisfied	12	4.1	5.0	92.1
	very dissatisfied	19	6.5	7.9	100.0
	Total	242	82.6	100.0	
	Missing	51	17.4		
	Total	293	100.0		
Twitton	fairly satisfied	1	12.5	25.0	25.0
	moderately satisfied	3	37.5	75.0	100.0
	Total	4	50.0	100.0	
	Missing	4	50.0		
	Total	8	100.0		
Well Hill	very satisfied	4	4.3	6.3	6.3
	fairly satisfied	20	21.5	31.3	37.5
	moderately satisfied	25	26.9	39.1	76.6
	fairly dissatisfied	6	6.5	9.4	85.9
	very dissatisfied	9	9.7	14.1	100.0
	Total	64	68.8	100.0	
	Missing	29	31.2		
	Total	93	100.0		
East Hill	very satisfied	2	3.3	4.1	4.1
	fairly satisfied	22	36.7	44.9	49.0
	moderately satisfied	21	35.0	42.9	91.8
	fairly dissatisfied	2	3.3	4.1	95.9
	very dissatisfied	2	3.3	4.1	100.0
	Total	49	81.7	100.0	
	Missing	11	18.3		
	Total	60	100.0		

C13. If, in the last question you were dissatisfied with the way the parish looked after your needs and concerns, please say what changes you would like to see made

	Comment categories	Frequency
Shoreham Village	More maintenance works	34
	PC attitude improved	50
	interests of particular areas ignored	1
	services/facilities for younger people	5
	allow more affordable housing/planning permissions	7
	monitor planning permissions	2
Badgers Mount	More maintenance works	19
	PC attitude improved	9
	interests of particular areas ignored	28
	services/facilities for younger people	1
	allow more affordable housing/planning permissions	3
	monitor planning permissions	5
Well Hill	More maintenance works	3
	interests of particular areas ignored	10
	monitor planning permissions	1
East Hill	More maintenance works	3
	interests of particular areas ignored	1

C14.1. In your opinion would your community be better served by:

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	Shoreham Parish Council	299	54.4	59.0	59.0
	Having your own separate Parish Council	61	11.1	12.0	71.0
	Joining with an adjacent Parish	23	4.2	4.5	75.5
	Don't know	124	22.5	24.5	100.0
	Total	507	92.2	100.0	
	Missing	43	7.8		
	Total	550	100.0		
Badgers Mount	Shoreham Parish Council	37	12.6	13.9	13.9
	Having your own separate Parish Council	50	17.1	18.8	32.7
	Joining with an adjacent Parish	97	33.1	36.5	69.2
	Don't know	82	28.0	30.8	100.0
	Total	266	90.8	100.0	
	Missing	27	9.2		
	Total	293	100.0		
Twitton	Shoreham Parish Council	3	37.5	37.5	37.5
	Don't know	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	Shoreham Parish Council	23	24.7	34.3	34.3
	Having your own separate Parish Council	16	17.2	23.9	58.2
	Joining with an adjacent Parish	11	11.8	16.4	74.6
	Don't know	17	18.3	25.4	100.0
	Total	67	72.0	100.0	
	Missing	26	28.0		
	Total	93	100.0		
East Hill	Shoreham Parish Council	29	48.3	52.7	52.7
	Having your own separate Parish Council	1	1.7	1.8	54.5
	Joining with an adjacent Parish	10	16.7	18.2	72.7
	Don't know	15	25.0	27.3	100.0
	Total	55	91.7	100.0	
	Missing	5	8.3		
	Total	60	100.0		

C14.2. If you answered yes to joining with an adjacent parish, please indicate which parish

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	Otford	16	2.9	80.0	80.0
	The nearest parish to the London Borough of Bromley	2	.4	10.0	90.0
	Eynsford	2	.4	10.0	100.0
	Total	20	3.6	100.0	
	Missing	530	96.4		
	Total	550	100.0		
Badgers Mount	Halstead	95	32.4	92.2	92.2
	The nearest parish to the London Borough of Bromley	8	2.7	7.8	100.0
	Total	103	35.2	100.0	
	Missing	190	64.8		
	Total	293	100.0		
Twitton	Missing	8	100.0		
Well Hill	Crockenhill	4	4.3	22.2	22.2
	The nearest parish to the London Borough of Bromley	13	14.0	72.2	94.4
	Eynsford	1	1.1	5.6	100.0
	Total	18	19.4	100.0	
	Missing	75	80.6		
	Total	93	100.0		
East Hill	Otford	5	8.3	50.0	50.0
	Halstead	2	3.3	20.0	70.0
	Eynsford	3	5.0	30.0	100.0
	Total	10	16.7	100.0	
	Missing	50	83.3		
	Total	60	100.0		

C15. Do you agree that part of the Shoreham village recreation ground should be levelled down for a football pitch?

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	210	38.2	41.8	41.8
	no	192	34.9	38.2	80.1
	don't know	100	18.2	19.9	100.0
	Total	502	91.3	100.0	
	Missing	48	8.7		
	Total	550	100.0		
Badgers Mount	yes	57	19.5	21.8	21.8
	no	37	12.6	14.2	36.0
	don't know	167	57.0	64.0	100.0
	Total	261	89.1	100.0	
	Missing	32	10.9		
	Total	293	100.0		
Twitton	yes	2	25.0	25.0	25.0
	no	1	12.5	12.5	37.5
	don't know	5	62.5	62.5	100.0
	Total	8	100.0	100.0	
Well Hill	yes	20	21.5	25.6	25.6
	no	24	25.8	30.8	56.4
	don't know	34	36.6	43.6	100.0
	Total	78	83.9	100.0	
	Missing	15	16.1		
	Total	93	100.0		
East Hill	yes	21	35.0	41.2	41.2
	no	10	16.7	19.6	60.8
	don't know	20	33.3	39.2	100.0
	Total	51	85.0	100.0	
	Missing	9	15.0		
	Total	60	100.0		

C16. Do you feel that local social and recreational interests are sufficiently catered for in the parish?

		Frequency	Percent	Valid Percent	Cumulative Percent
Shoreham Village	yes	331	60.2	71.3	71.3
	no	133	24.2	28.7	100.0
	Total	464	84.4	100.0	
	Missing	86	15.6		
	Total	550	100.0		
Badgers Mount	yes	133	45.4	58.3	58.3
	no	95	32.4	41.7	100.0
	Total	228	77.8	100.0	
	Missing	65	22.2		
	Total	293	100.0		
Twitton	yes	6	75.0	75.0	75.0
	no	2	25.0	25.0	100.0
	Total	8	100.0	100.0	
Well Hill	yes	35	37.6	59.3	59.3
	no	24	25.8	40.7	100.0
	Total	59	63.4	100.0	
	Missing	34	36.6		
	Total	93	100.0		
East Hill	yes	32	53.3	71.1	71.1
	no	13	21.7	28.9	100.0
	Total	45	75.0	100.0	
	Missing	15	25.0		
	Total	60	100.0		

C17. If you answered No to question C16, what additional clubs, societies or facilities would you support?

		Frequency
Shoreham Village	youth club	53
	more sports clubs/facilities	60
	re-opening of country-side centre	3
	other services	3
	recreational facilities	19
	film club	1
	more for people in 30's	1
	more shops/restaurants etc	5
	drama club/junior choir	5
	entertainment association for all	3
	library	1
	chess/bridge/quiz	2
	elderly & disabled clubs	3
	surgeries	1
	Citizen's Advice Bureau	2
Footpaths	1	
Badgers Mount	youth club	12
	more sports clubs/facilities	19
	other services	3
	recreational facilities	20
	more shops/restaurants etc	11
	drama club/junior choir	1
	mother & baby group	3
	entertainment association for all	8
	library	2
	footpaths	4
	elderly & disabled clubs	3
	Chess/bridge/quiz	1
Twitton	more sports clubs/facilities	2
Well Hill	youth club	1
	recreational facilities	5
	mother & baby group	1
	entertainment association for all	1
East Hill	youth club	2
	more sports clubs/facilities	2